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COUNTY OF LOS ANGELES  
DEPARTMENT OF HEALTH SERVICES  
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**BOARD OF SUPERVISORS**

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July 7, 2005

The Honorable Board of Supervisors  
County of Los Angeles  
383 Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL OF SECOND QUARTER REPORT FOR FISCAL YEAR 2004-05  
FOR THE MEDICAID DEMONSTRATION PROJECT  
(All Districts) (3 Votes)**

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached Second Quarter Report for Fiscal Year 2004-05 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Report to the State Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the Second Quarter Report (Report) for Fiscal Year (FY) 2004-05 to the State Department of Health Services (State) for transmittal to the Centers for Medicare and Medicaid Services (CMS).

The Department of Health Services (Department) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (Demonstration Project).

FISCAL IMPACT/FINANCING:

Submission of the Report documents has no fiscal impact.

The Honorable Board of Supervisors  
July 7, 2005  
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FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period October 1, 2004 through December 31, 2004. The Report focuses on major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, and the Workforce Development Program, as well as information on referral center workload. The County has met all current expectations in accordance with State and federal requirements and is, therefore, in full compliance. Information in the Report has been validated by the Department's Audit and Compliance Division.

CONTRACTING PROCESS:

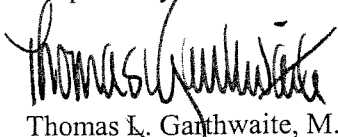
The contracting process is not applicable to the Report.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

The Report does not have an impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,



Thomas L. Garthwaite, M.D.  
Director and Chief Medical Officer

TLG:lb

Attachment (1)

c: Chief Administrative Officer  
County Counsel  
Executive Officer, Board of Supervisors

BL 2nd Qtr FY 2004-05.LB.wpd

# **Los Angeles County Department of Health Services**



## **SECOND QUARTER REPORT Fiscal Year 2004-05**

### **Medicaid Demonstration Project For Los Angeles County**

**LOS ANGELES COUNTY — DEPARTMENT OF HEALTH SERVICES**

**MEDICAID DEMONSTRATION PROJECT**

**Fiscal Year 2004-05 Second Quarter Report**

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# **LOS ANGELES COUNTY — DEPARTMENT OF HEALTH SERVICES**

## **MEDICAID DEMONSTRATION PROJECT**

### **Progress Status Report Fiscal Year 2004-05 Second Quarter**

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## **EXECUTIVE SUMMARY**

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2004-05. A Milestones Matrix for the Second Quarter of FY 2004-05 is also included. Information on patient complaint data and referral center workload are included as attachments.

Highlights for the Second Quarter of FY 2004-05 include:

#### **Ambulatory Care Visits**

- The Department of Health Services (DHS) ambulatory care visits for July 2004 through December 2004, as of February 23, 2005, were reported at 996,273.
- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2004 through December 2004, as of March 17, 2005, were reported at 290,573.
- The Department of Mental Health (DMH) ambulatory care visits for July 2004 through December 2004, as of March 18, 2005, were reported at 194,648 for DMH-operated sites and 462,191 for DMH-contracted sites; for a total of 656,839 visits.

#### **Federally Qualified Health Centers (FQHC)**

- In November 2004, the Los Angeles County Board of Supervisors approved an ordinance establishing a co-applicant board for governance of the FQHC Look-Alike entity, which is required by HRSA for FQHC Look-Alike designation.
- On December 21, 2004, DHS submitted a grant application to HRSA to achieve FQHC Look-Alike designation for 3 of its Comprehensive Health Centers.
- During the Second Quarter of FY 2004-05, the Office of Ambulatory Care assisted Broadway Family Medical Center, Harbor Free Clinic, Korean Health Education Information and Research Center, and JWCH Institute, Inc. with their FQHC Look-Alike applications.

- In December 2004, FQHC Look-Alike applications were submitted by Broadway Family Medical Center and JWCH Institute, Inc.

### **Outreach and Enrollment**

- During the Second Quarter of FY 2004-05, Revenue Management conducted 8 site visits to observe the financial screening process.
- Since July 1, 2004, this project resulted in 18,396 submitted applications for Healthy Kids, Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers, and Kaiser Cares for Kids.

### **Medi-Cal Enrollments**

- Based on the March 1, 2004 MEDS report for the December 2004 month of eligibility, the County reported 1,506,758 Certified Eligibles, exceeding the FY 2004-05 goal of enrolling 1,154,800 Medi-Cal eligibles by 351,958.

### **Clinic Resource Management (CRM)**

- During the second quarter of FY 2004-05, content teams continued to meet on the development of the Uncomplicated Cellulitis, Cellulitis Emergency Department, Pediatric Appendectomy with Rupture, Craniotomy Head Trauma Intensive Care Unit, Small Bowel Resection and Hip Fracture inpatient clinical pathways.

### **Workforce Development Program (WDP)**

- In November 2004, 26 nurses who care for monitored patients, attended a 3-day Basic Dysrhythmia (EKG) training at Harbor/UCLA Medical Center.
- In December 2004, 65 employees completed science courses required before entering a nursing program.
- In November 2004, 28 employees continued their LVN training and 32 employees continued their RN training.
- During the Second Quarter of FY 2004-05, 11 nurses that work in clinical settings with newborns attended a two day Newborn Physical Assessment course, 5 nurses that provide care to pediatric patients attended a four day Pediatric Physical Assessment course, 26 nurses attended a three day Basic Dysrhythmia (EKG) workshop, and 42 nurses that provide care to adult patients attended a three day Adult Physical Assessment course.
- During the Second Quarter of FY 2004-05, 144 employees completed a two day training session on influencing through communications, 78 employees completed Basic Computer courses, 71 employees completed Basic Spanish courses, and 898 employees enrolled in portable skills bridge programs in adult education and essential academic skills.

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS-Operated sites.

Attachment IA-2 reflects ambulatory care visits per month by payor source at each DHS-Operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by month at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites during the Second Quarter of FY 2004-05.

Attachment III is a summary of patient complaints reported at DHS facilities during the First and Second Quarters of FY 2004-05.

Attachment IV is a summary of referrals received by the DHS Referral Centers for the First and Second Quarters of FY 2004-05.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,154,800 target of Medi-Cal eligibles by June 2005.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2004 through December 2004.



**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05. Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCs), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief [GR] recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.	Maintain a minimum of 2.3 million outpatient visits <b>annually</b> by County clinics throughout each of the years of the Waiver Extension, SFYs 2000-01 through 2004-05.			
		Targeted outpatient visits by County-operated clinics for Fiscal Year (FY) 2000-01: 2.3 million		<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2000-01:</p> <p>DHS-Operated Sites: 2,272,143*</p> <p>DMH-Operated Sites: 662,698**</p> <p><b>Total Visits Reported: 2,934,841</b></p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001.</p> <p>** Reported numbers based on County DMH, Planning Division Report though June 2001, as of July 26, 2001. Does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2001-02: 2.3 million		<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02:</p> <p>DHS-Operated Sites: 2,357,193*</p> <p>DMH-Operated Sites: 598,559**</p> <p><b>Total Visits Reported: 2,955,752</b></p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	√
		Targeted outpatient visits by County-operated clinics for FY 2002-03: 2.3 million		<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p>DHS-Operated Sites: 2,168,155*</p> <p>DMH-Operated Sites: 544,031**</p> <p><b>Total Visits Reported: 2,712,186</b></p> <p>* Reported numbers based on County DHS QuadraMed Affinity System and Manual Logs through June 2003, as of March 19, 2004 (includes 153 additional identified after certification submitted to the State Department of Health Services.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**  
**Medicaid Demonstration Project**  
**Fiscal Year 2004-05 Second Quarter Progress Report**  
**(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million		<p>Ambulatory Care Visits for FY 2003-04 were reported as follows:</p> <p>DHS-Operated Sites: 2,061,401*</p> <p>DMH-Operated Sites: 495,813**</p> <p><b>Total Visits Reported: 2,557,214</b></p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2004, as of September 10, 2004.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2004, as of August 11, 2004.</p>	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for <b>FY 2004-05: 2.3 million</b>		<p>Ambulatory Care Visits for FY 2004-05 were reported as follows:</p> <p><b><u>County-Operated Sites:</u></b></p> <p>First Quarter:  DHS-Operated Sites: 514,489*  DMH-Operated Sites: 95,686**</p> <p>Second Quarter:  DHS-Operated Sites: 481,784*  DMH-Operated Sites: 98,962**</p> <p><b>Y-T-D Total: 1,190,921</b></p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through December 2004, as of February 23, 2005.</p> <p>** Reported numbers based on County DMH, Planning Division Report through December 2004, as of March 18, 2005.</p>	

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		At least 700,000 of the 3 million outpatient visits provided <b>annually</b> shall be provided through private providers under PPP agreements with County DHS or County DMH.			
		Targeted outpatient visits by contracted sites for FY 2000-01: 700,000		<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2000-01:</p> <p>DHS-Contracted Sites: 720,894***  DMH-Contracted Sites: 1,407,798****</p> <p><b>Total Visits Reported: 2,128,692</b></p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2001, as of July 26, 2001. Number does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>	√

■ Shaded Area Reflects Achieved Milestones

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2001-02: 700,000		<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02:</p> <p>DHS-Contracted Sites: 713,069*** DMH-Contracted Sites: 1,231,657****</p> <p><b>Total Visits Reported: 1,944,726</b></p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of April 22, 2003. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites and has not been adjusted to reflect results of monitoring (7% estimated error rate).</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	√
		Targeted outpatient visits by contracted sites for FY 2002-03: 700,000		<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p>DHS-Contracted Sites: 524,870*** DMH-Contracted Sites: 1,089,219****</p> <p><b>Total Visits Reported: 1,614,089</b></p> <p>*** Reported numbers based on the Office of Ambulatory Care Report through June 2003, as of March 10, 2004. Number has not been adjusted to reflect results of monitoring (6.68% estimated error rate).</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>	√

■ Shaded Area Reflects Achieved Milestones

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2003-04: 700,000		<p>Ambulatory Care Visits for FY 2003-04 were reported as follows:</p> <p>DHS-Contracted Sites: 526,026***  DMH-Contracted Sites: 1,059,662****</p> <p><b>Total Visits Reported: 1,585,688</b></p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2004, as of September 10, 2004.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2004, as of August 11, 2004.</p>	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for <b>FY 2004-05: 700,000</b>	<p>During the second quarter of FY 2004-05, the Office of Ambulatory Care (OAC) continued to provide support to PPP/GR providers, answering questions about contract requirements, etc.</p> <p>On October 15, 2004, OAC conducted an All Partners meeting to discuss matters regarding the Department's efforts to apply for FQHC Look-Alike designation, introduce the new OAC director, the County's address verification policy implementation, future funding post Waiver, and had a special presentation of the pilot specialty referral processes.</p> <p>On October 15, 2004, OAC conducted a Strategic Partners meeting to discuss the Department's chronic disease management system and the PPP Program post-Waiver issues, respectively.</p> <p>On October 27, OAC conducted PPP Workgroup meetings with a subgroup of Strategic Partners and the Community Clinic Association to discuss the allocation process for FY 03-04 roll forward funding.</p> <p>On November 3, 2004, the Los Angeles County Board of Supervisors approved amendments that: 1) added/deleted sites for various providers; 2) transferred funding between contracts for one provider; 3) changed the legal name on one agreement; and 4) added funds to an FQHC Temporary Personnel Agreement to assist PPPs with applying for FQHC.</p> <p>On December 1 and 15, 2004, OAC conducted PPP workgroup meetings to discuss and develop recommendations for PPP program redesign from Fiscal Year 2004-05 forward.</p>	<p>Ambulatory Care Visits for FY 2004-05 were reported as follows:</p> <p><b><u>DHS and DMH-Contracted Sites:</u></b></p> <p>First Quarter:  DHS-Contracted Sites: 145,901***  DMH-Contracted Sites: 247,519****</p> <p>Second Quarter:  DHS-Contracted Sites: 144,672***  DMH-Contracted Sites: 214,672****</p> <p><b>Y-T-D Total: 752,764</b></p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through December 2004, as of March 17, 2005.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through December 2004, as of March 18, 2005.</p>	



**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2001, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department, and each County PPP site currently contracting with County, and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2001 due date.	√
		The work plan must provide that the application process be complete no later than December 1, 2002.		The County submitted a letter to the State DHS on November 26, 2002, notifying them that the FQHC applications would be submitted by April 30, 2003.  The FQHC applications were submitted by April 30, 2003.	√
		The County must seek a federal decision on all applications for FQHC status by <b>June 30, 2003</b> .			

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)		By January 1, 2001, the County must begin preparing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	<p>In November 2004, the Los Angeles County Board of Supervisors approved an ordinance establishing a co-applicant board for governance of the FQHC Look-Alike entity, which is required by HRSA for FQHC Look-Alike designation.</p> <p>On December 21, 2004, DHS submitted a grant application to HRSA to achieve FQHC Look-Alike designation for 3 of its Comprehensive Health Centers.</p>	<p>The County satisfied its obligations with respect to this requirement. The obligation to begin submitting applications by April 1, 2001, for County operated facilities only matured for those County operated facilities that were in federally designated areas and met all other eligibility requirements. None of the County operated sites met those conditions because they all shared a governance structure, which would not satisfy the FQHC requirements.</p> <p>The County completed a Public Housing Primary Care grant application through Section 330(i) of the Public Health Services Act and submitted it to the Health Resources and Services Administration on April 29, 2003. The County worked in collaboration with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. State DHS also received a copy of the application.</p>	<p>√</p> <p>√</p>

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)		The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	<p>During the second quarter of FY 2004-05, the Office of Ambulatory Care assisted Broadway Family Medical Center, Harbor Free Clinic, Korean Health Education Information and Research Center, and JWCH Institute, Inc., with their FQHC Look-Alike applications.</p> <p>In December 2004, FQHC Look-Alike applications were submitted by Broadway Family Medical Center and JWCH Institute, Inc.</p>	<p>During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics.</p> <p>On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center.</p> <p>In April 2003, FQHC Look-Alike applications were completed and submitted for Little Company of Mary, Chinatown Service Center, Westside Family Health Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, Wilmington Community Clinic and Central City Community Health Center.</p> <p>On July 16, 2003, Westside Family Health Center received their FQHC Look-Alike designation.</p> <p>In December 2003, Little Company of Mary's FQHC Look-Alike application was denied.</p> <p>In January 2004, Chinatown Service Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, and Westside Neighborhood Clinic received their FQHC Look-Alike designation.</p> <p>In October 2004, Eisner Pediatric and Family Medical Center received their FQHC Look-Alike designation.</p>	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Cost-Based Reimbursement Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.		The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for a Simplified Financial Screening Program.		The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.	√
		The County must commence the hiring of twenty-two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS' approval of the ORSA Plan.	Training needs were regularly assessed and training continues to be offered on an as needed basis. During the month of October 2004, 21 employees received ORSA training.	The County met and exceeded this goal.  By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.	√
		The County must implement the ORSA Plan at County DHS Health Centers, CHCs, and hospital outpatient departments 120 days after CMS' approval of the ORSA Plan.		The County met this goal. By March 1, 2001, the ORSA Plan was implemented.	√

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site.		The workload assessment was completed by the January 1, 2001 due date.	√
		By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	Training needs are regularly assessed and training continues to be offered on an as needed basis. During the month of October 2004, 9 employees received ATP training and 23 employees received registration/financial screening training.  During the second quarter of FY 2004-05, Revenue Management conducted 8 facility site visits to observe the financial screening process.	Los Angeles County Department of Public Social Services completed the workload assessment at all PPP sites and placed staff accordingly by the July 1, 2001 due date.	√
	Increase the number of individuals in Los Angeles County certified as eligible for Medi-Cal benefits.	Total Certified Eligible Target for FY 2000-01 is 950,000.  (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 950,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2001 month of eligibility was 1,108,367, exceeding the target by 158,367.	√
		Total Certified Eligible Target for FY 2001-02 is 997,500.  (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558, exceeding the target for FY 2001-02 by 391,058.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)		Total Certified Eligible Target for FY 2002-03 is 1,047,400.  (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,047,400 for FY 2002-03. Based on the December 1, 2003 MEDS report, the number of Certified Eligibles reported for the June 2003 month of eligibility was 1,505,425, exceeding the target for FY 2002-03 by 458,025.	√
		Total Certified Eligible Target for FY 2003-04 is 1,099,800.  (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,099,800 for FY 2003-04. Based on the December 1, 2004 MEDS report, the number of Certified Eligibles reported for the June 2004 Month of Eligibility was 1,503,430, exceeding the target for FY 2003-04 by 403,630.	√
		Total Certified Eligible Target for FY 2004-05 is 1,154,800.  (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	The County of Los Angeles continues to contract with the cities of Pasadena and Long Beach, and 11 community-based organizations for the provision of outreach, enrollment, and retention services, and the Los Angeles Unified School District and Los Angeles County Office of Education for school-based health coverage support services.  Contractors are required to submit monthly reports of their activities including workload statistics. The numbers reported represent applications submitted and referrals to other programs conducted under these agreements. Based on these monthly reports, since July 1, 2004, this project resulted in 18,396 submitted applications for Healthy Kids, Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers, and Kaiser Cares for Kids programs, and 5,959 referrals to other health programs for services (e.g., CHDP, PPP, ATP/ORSA, and CCS).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,154,800 for FY 2004-05. Based on the March 1, 2005 MEDS report, the number of Certified Eligibles reported for the December 2004 Month of Eligibility was 1,506,758 exceeding the target for FY 2004-05 by 351,958 .	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC 210) designed to simplify the reapplication process.		County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	√
		The County will contract for an independent evaluation and audit of this pilot project. The results of the evaluation and audit shall be available to CMS within <b>six months after completion of the first twelve months</b> of the pilot project. The redetermination simplification pilot project will continue during the independent evaluation and audit until it is jointly determined by the State and CMS to discontinue this pilot project.		On April 8, 2004, the redetermination simplification pilot project final audit report was submitted to the State DHS.	√



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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.		On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 13, 2001.	√
		By July 1, 2001, the County must begin implementation of inpatient clinical pathways.		Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	√
		By July 1, 2002, the County must begin implementation of disease management programs.	<p>The Disease Management Oversight Team (DMOST) continues to meet regarding the design of the overall Disease Management Program (DMP).</p> <p>The implementation of the County-wide DMP continues, consisting of enhancing existing selected DHS specialty clinics that serve patients with Diabetes Mellitus, Congestive Heart Failure, and Asthma/Chronic Obstructive Pulmonary Disease.</p> <p>Introduction of care management by Nurse Practitioners (NP) and Nursing Care Specialist IIs (NCSII) will be implemented by May 2005. NPs and NCIIIs will be placed in existing Specialty Clinics that have been identified by each cluster, and will function in a dual role. They will act as DMP Care Managers for patients identified for care management as well as participate in patient care along with the specialty physician with support from licensed or non-licensed personnel.</p> <p>Brainstorming groups continued the development of various tools for the NPs and NCIIIs to utilize within the specialty clinics.</p>	<p>Implementation of the disease management programs was met by the July 1, 2002 due date.</p> <p>The Clinical Disease Management Pediatric Asthma Program is functioning at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.</p>	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)		By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.	<p>During the second quarter of FY 2004-05, content teams continued to meet on the development of the Uncomplicated Cellulitis, Cellulitis Emergency Department, Pediatric Appendectomy with Rupture, Craniotomy Head Trauma Intensive Care Unit, Small Bowel Resection and Hip Fracture inpatient clinical pathways.</p> <p>During the second quarter of FY 2004-05, the Community Acquired Pneumonia ED and Congestive Heart Failure ED content teams completed their annual review of the current pathway in production to see if anything has changed (i.e., medical practice, medications, treatment, etc.)</p>	<p>The County completed implementation of at least six (6) inpatient clinical pathways by the June 30, 2003 deadline. The following inpatient clinical pathways have been implemented:</p> <p>Harbor-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, and Community Acquired Pneumonia inpatient clinical pathways.</p> <p>LAC+USC Healthcare Network implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>Olive View-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p>	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)				Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.	√
		During <b>FY 2003-04</b> , it is intended that the County will achieve inpatient savings of \$3 million resulting from the implementation of CRM practices.			
		During <b>FY 2004-05</b> , it is intended that the County will achieve inpatient savings of \$6 million resulting from the implementation of CRM practices.			

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Itemized Data Collection/ Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM, excluding pharmacy and central services and supplies.		County DHS met its obligation to implement a standardized DWCDM, excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	√
		By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification Diseases and HCFA Common Procedure Coding System (HCPCS)/Current Procedural Terminology (CPT) codes.		County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS hospitals, CHCs, and HCs, including the collection of International Classification Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
IDC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.		<p>Accordis is submitting Medicare inpatient and outpatient 837 claims using approved HIPAA compliant Transaction Code Set (TCS) information reflective of all-inclusive rate revenue codes.</p> <p>Accordis is submitting Medi-Cal inpatient 837 claims using approved HIPAA compliant Transaction Code Set (TCS) information that was agreed to by the State and DHS. On December 2, 2004, the State indicated that they will not be converting the Medi-Cal outpatient claims to be HIPAA compliant during calendar year 2005. However, the State would like to initiate discussions on this issue during the summer of 2005 in order to convert the Medi-Cal outpatient claims sometime during calendar year 2006.</p> <p>Medi-Cal is generating both the non-HIPAA and HIPAA compliant remittance advice documents (RAs). In order for a provider to receive the HIPAA compliant RAs, they must submit new provider enrollment forms. DHS has submitted the necessary provider enrollment forms in order to obtain the HIPAA compliant RAs. The State has processed and approved 69 enrollment forms. Since they have not responded to the eight (8) remaining enrollment forms, we will resubmit another set of forms for processing. Until the State terminates the non-HIPAA RAs, DHS plans to process both the non-HIPAA and HIPAA RAs since the non-HIPAA RAs contain additional information that does not reside on the HIPAA RAs.</p>		

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of \$91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows:  SFY 2000-01, \$21.2 million; SFY 2001-02, \$11.7 million; SFY 2002-03, \$15.4 million; SFY 2003-04, \$19.3 million; and <b>SFY 2004-05, \$23.4 million.</b>	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: \$21.2 million.		Austerity Program savings exceeded the target for FY 2000-01. Total savings were \$47.7 million, exceeding the target of \$21.2 million by \$26.5 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: \$11.7 million.		Austerity Program savings exceeded the target for FY 2001-02. Total savings were \$21.7 million, exceeding the target of \$11.7 million by \$10 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: \$15.4 million.		Austerity Program savings exceeded the target for FY 2002-03. Total savings were \$41.5 million, exceeding the target of \$15.4 million by \$26.1 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: \$19.3 million.		Austerity Program savings exceeded the target for FY 2003-04. Total savings were \$34.8 million, exceeding the target of \$19.3 million by \$15.5 million.	√
		The targeted savings for the Austerity Program for <b>State Fiscal Year 2004-05: \$23.4 million.</b>	Based on a report through December 2004, County DHS projects a cumulative savings of \$27.7 million from FY 2000-01 through FY 2004-05, exceeding the target of \$23.4 million by \$4.3 million		

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	By December 31, 2000, the County will submit to State DHS a work plan to address worker training and restructuring activities in the County's health care system.	<p>In November 2004, 26 employees continued their RN training program at El Camino College.</p> <p>In November 2004, 25 employees continued their LVN training at Olive View/UCLA Medical Center and LAC+USC's School of Nursing.</p> <p>In November 2004, 26 nurses, who care for monitored patients, attended a 3-day Basic Dysrhythmia (EKG) training and 12 unlicensed personnel attended a 5-day Basic Dysrhythmia (EKG) training at Harbor/UCLA Medical Center.</p> <p>In December 2004, 18 employees completed their Anatomy course at El Camino Community College, 28 employees completed their Microbiology course at East Los Angeles Community College, and 19 employees completed their Physiology course at Los Angeles Valley College.</p> <p>During the second quarter of FY 2004-05, 78 employees completed Basic Computer courses at Olive View/UCLA Medical Center, LAC+USC Medical Center, Rancho Los Amigos National Rehabilitation Center, the Office of Managed Care, Harbor/UCLA Medical Center, and King/Drew Medical Center.</p>	<p>The Workplan was submitted to the State DHS by the December 31, 2000 due date.</p> <p>The revised Workplan was approved by the County's Board of Supervisors on September 25, 2001 and submitted to the State DHS on September 27, 2001.</p>	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)			<p>During the second quarter of FY 2004-05, 71 employees completed Basic Spanish classes at King/Drew Medical Center, Olive View/UCLA Medical Center, Harbor/UCLA Medical Center, LAC+USC Medical Center, and Rancho Los Amigos National Rehabilitation Center.</p> <p>During the second quarter of FY 2004-05, 898 employees enrolled in portable skills bridge programs in adult education and essential academic skills.</p> <p>During the second quarter of FY 2004-05, 144 employees completed a two-day training session on the topic of influencing through communication.</p> <p>The labor market analysis report continues to be reviewed by WDP, Union and County representatives. The labor market analysis will assist WDP in the development of training programs and/or adjustments to existing training programs.</p>		√



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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)					√
		Commencing December 1, 2001, the County must provide State DHS with <b>annual</b> reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.			
		The County will provide the State DHS with an Annual Report for FY 2000-01.		The County met its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		The County will provide the State DHS with an Annual Report for FY 2001-02.		On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	√
		The County will provide the State DHS with an Annual Report for FY 2002-03.		On December 19, 2003, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2002 through June 30, 2003.	√
		The County will provide the State DHS with an Annual Report for FY 2003-04.		On February 11, 2005, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2003 through June 30, 2004.	√
		The County will provide the State DHS with an Annual Report for FY 2004-05.			

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		During the Waiver Extension, the County must make at least \$13.3 million available to fund workforce training needs as identified in the final work plan.	<p>Cumulatively through FY 2003-04, the WDP has spent \$1.3 million in State Discretionary funds and County matching Local Formula funds. Access to the Local Formula funds has been limited due to the restriction that these funds be used exclusively to train dislocated workers. The County Department of Health Services has experienced minimal layoffs during FYs 2001-02 through 2003-04.</p> <p>WDP and the Department of Community and Senior Services expect to receive a response from the State Employee Development Department in February 2005 as to whether or not the request for an additional 2-year, no-cost extension of the program has been approved. This will allow WDP to effectively carry out long-term projects such as nursing training.</p>	<p>The County's Board of Supervisors (Board) approved the County's FY 2001-02 Budget which included an allocation of \$2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP.</p> <p>The Board approved the FY 2002-03 Budget for the WDP in the amount of \$6.6 million that included \$4.6 million in Discretionary grant and Formula funds and \$2 million in carryover funds from FY 2001-02.</p> <p>The Board approved the FY 2003-04 Budget for the WDP in the amount of \$7 million that included \$5.4 in Discretionary grant funds and \$1.6 million of carryover funds from FY 2002-03.</p> <p>The Board approved the allocation of \$6.0 million for FY 2004-05 from Tobacco Settlement funds for WDP training purposes, as part of its matching contribution.</p>	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002.		<p>On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting delays in submission of progress reports.</p> <p>On June 18, 2002, CMS submitted a letter to the State DHS indicating that to approve the State DHS' request for an extension to the due date for the submission of the results of the first survey would require CMS to make a change to the Special Terms and Conditions (STC), as the STC currently require that the results of the first survey be submitted to CMS by June 30, 2002. CMS did not want to amend the STC but acknowledged that the submission of the results of the first survey would be delayed.</p>	√
		The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.		The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS) (Continued)		The County DHS must submit the Final Patient Assessment Survey Report to the State DHS by March 30, 2003.		<p>The Final Patient Assessment Survey Report was submitted to the State DHS on June 2, 2003. The report and fact sheets are available on the County of Los Angeles Department of Health Services Office of Planning website at <a href="http://www.ladhs.org/planning">http://www.ladhs.org/planning</a></p> <p>The following fact sheets were finalized and posted on the Los Angeles County DHS website:</p> <ul style="list-style-type: none"> <li>• Describing the Population</li> <li>• Access to Health Care</li> <li>• Patient Satisfaction</li> <li>• Quality and Processes of Care for Common Medical Conditions</li> <li>• Prevention Health Services</li> <li>• Interpreter Services</li> <li>• Adult Health Behavior and Provider Screening and Counseling</li> </ul>	√
		The results of the second survey must be provided to CMS by <b>June 30, 2004</b> .	<p>On December 7, 2004, CMS informed the County that they received the Patient Assessment Survey (PAS) instrument and sampling methodology that will be utilized to conduct the second PAS required under the Special Terms and Conditions of the Medicaid Demonstration Project. CMS stated that since they previously approved the PAS instrument on June 18, 2002, it does not need to be approved again.</p> <p>During the second quarter of FY 2004-05, the formatting of the survey instrument in English and the Spanish translations of the survey instrument and consent forms were finalized, site visits were conducted to 20 out of 34 total sites, the sampling of PPP sites was completed, with 15 sites selected. Patient interviews will began in January 2005.</p>	<p>On May 7, 2004, the County submitted a letter to the State DHS notifying them that the results of the second survey would be submitted by June 30, 2005.</p>	

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Quality Assurance/ Quality Improvement	The County must implement a Quality Assurance and Improvement (QA/I) Plan.	During the Project Extension period, the County will implement a system-wide process to bring CHCs, Health Centers, and PPPs that score below the benchmarks for specific and overall quality assurance measures up to a level considered acceptable under the QA/I plan, as described in the Special Terms and Conditions.	During the second quarter of FY 2004-05, the DHS Quality Improvement (QI) Committee continued to meet to build the governing body report and refine the QI plan to include outcome indicators that reflect the PPPs work product.		

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
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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$300 million (\$60 million allocated and retained for each State Fiscal Year [SFY]) of amounts received from the County's share of the November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").	The County must appropriate and retain for use by County DHS for the demonstration related services \$300 million in Tobacco Settlement funds as follows:  SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million <b>SFY 2004-05: \$60 million</b>			
		During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its September 26, 2000 meeting, the Los Angeles County's Board of Supervisors (BOS) adopted an appropriation adjustment transferring \$60 million in Tobacco Settlement funds to DHS for Fiscal Year (FY) 2000-01.  At its October 23, 2001 meeting, the BOS adopted the FY 2000-01 Year-End Budget Adjustment (BA) transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 24, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2001-02.  At its October 1, 2002 meeting, the BOS adopted the FY 2001-02 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√

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PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 16, 2002 meeting, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2002-03.  At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2003-04.  At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	Of the estimated annual Master Tobacco Settlement Funds amount and consistent with the Interagency Agreement, the Board of Supervisors approved \$60 million to be invested each fiscal year beginning in Fiscal Year (FY) 2000-01 to stabilize and strengthen the network of the Department of Health Services (DHS) and its partners. For FY 2004-05, the \$60 million was invested in the safety net system to sustain and achieve needed improvements in efficiency, quality and disease management, with particular emphasis on our ambulatory care system through DHS facilities and our Public Private Partners.  The FY 2004-05 \$60 million Tobacco Settlement funds and the additional \$40 million General Fund County Contribution were allocated to the Department as a whole by the Board of Supervisors and were utilized by DHS to fund its operations. The County does not track which specific expenditures were made with these dollars.	At its April 20, 2004 meeting, the BOS adopted the FY 2004-05 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2004-05.  At its September 28, 2004 meeting, the BOS approved the FY 2004-05 Supplemental Budget Resolution.	√

 Shaded Area Reflects Achieved Milestones



**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)	The County must appropriate and retain for use by County DHS for the demonstration related services an additional total of \$100 million of General Fund contributions.	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows:  SFY 2001-02:      \$10 million SFY 2002-03:      \$20 million SFY 2003-04:      \$30 million <b>SFY 2004-05:      \$40 million</b>			
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$10 million in General Fund contributions.		At its April 24, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$10 million in General Fund contributions for DHS' use during FY 2001-02.  At its October 1, 2002 meeting, the BOS adopted the FY 2001-02 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√
		During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$20 million in General Fund contributions.		At its April 16, 2002 meeting, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriated \$20 million in General Fund contributions for DHS' use during FY 2002-03.  At its September 16, 2003 meeting, the BOS adopted the FY 2002-03 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.	√

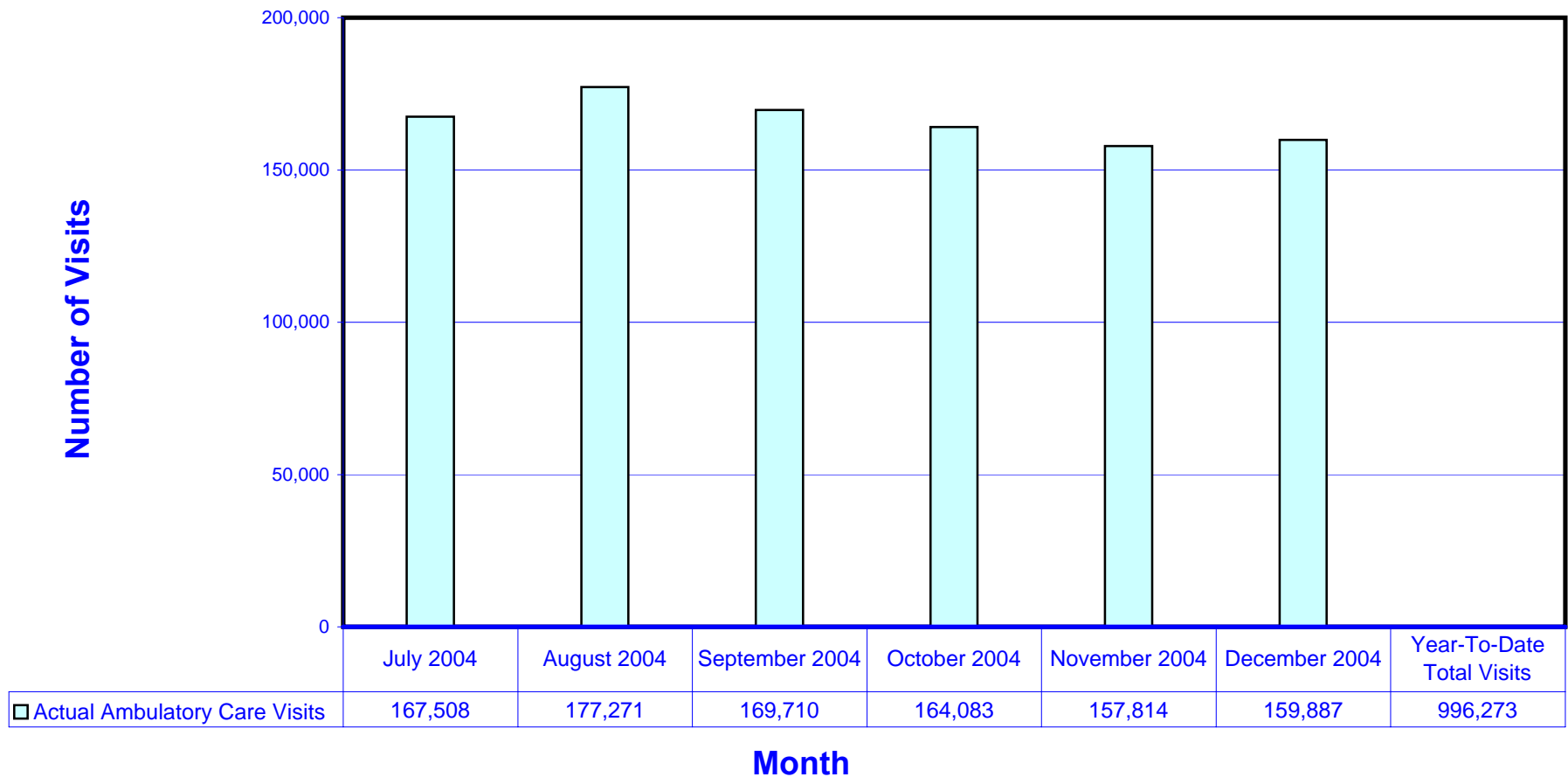
**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**

**Medicaid Demonstration Project  
Fiscal Year 2004-05 Second Quarter Progress Report  
(October 1, 2004 through December 31, 2004)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$30 million in General Fund contributions.		<p>At its April 29, 2003 meeting, the BOS adopted the FY 2003-04 Proposed County Budget. The Proposed Budget appropriated \$30 million in General Fund contributions for DHS' use during FY 2003-04.</p> <p>At its September 28, 2004 meeting, the BOS adopted the FY 2003-04 Year-End BA transferring surplus funds to the Hospital Enterprise Fund designation for future DHS' use.</p>	√
		During <b>SFY 2004-05</b> , the County must appropriate and retain for use by County DHS for the demonstration related services \$40 million in General Fund contributions.	Per the Interagency Agreement, the County also appropriated and retained for use by DHS for the demonstration related services an additional General Fund contribution of \$40 million in FY 2004-05.	<p>At its April 20, 2004 meeting, the BOS adopted the FY 2004-05 Proposed County Budget. The Proposed Budget appropriated \$40 million in General Fund contributions for DHS' use during FY 2004-05.</p> <p>At its September 28, 2004 meeting, the BOS approved the FY 2004-05 Supplemental Budget Resolution.</p>	

01-04-05 Draft Report 2nd Quarter FY 2004-05S:\FY 2004-2005\FY 2004-05 Reports\Quarterly Reports\2nd Quarter Report & Other\01-04-05 Draft Report 2nd Quarter FY 2004-05.doc

**County of Los Angeles ♦ Department of Health Services**  
**DHS-Operated Sites Ambulatory Care Visits by Month**  
**Fiscal Year 2004-05 Second Quarter**



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through December 2004, as of February 23, 2005.

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES  
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES  
 FISCAL YEAR 2004 - 05 (SECOND QUARTER)

AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
<u>HOSPITAL OUTPATIENT *</u>						
LAC+USC Medical Center	Oct.	14,782	1,739	23,477	3,478	43,476
	Nov.	13,945	2,051	21,739	3,281	41,016
	Dec.	13,721	2,079	22,452	3,326	41,578
Harbor-UCLA Medical Center	Oct.	7,401	2,243	11,887	897	22,428
	Nov.	7,736	1,934	10,958	860	21,488
	Dec.	7,741	1,990	11,722	663	22,116
MLK JR/Drew Medical Center	Oct.	4,225	587	6,454	469	11,735
	Nov.	4,113	571	6,284	457	11,425
	Dec.	4,080	583	6,528	466	11,657
Rancho Los Amigos NRC	Oct.	3,033	905	408	181	4,527
	Nov.	3,458	952	351	251	5,012
	Dec.	3,231	890	328	234	4,683
Olive View Medical Center	Oct.	5,337	866	7,645	577	14,425
	Nov.	5,352	892	8,027	595	14,866
	Dec.	5,417	903	8,126	602	15,048
High Desert Health System	Oct.	2,233	218	2,724	272	5,447
	Nov.	2,317	216	2,586	269	5,388
	Dec.	2,431	216	2,486	270	5,403

\* Excludes ER and Psychiatric ER. The visits by payor are estimates.

**COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES**  
**AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES**  
**FISCAL YEAR 2004-05 (SECOND QUARTER)**

**ATTACHMENT 1A-2**

<b>CHC &amp; HC AREA</b>	<b>MONTH</b>	<b>MEDI-CAL</b>	<b>MEDICARE</b>	<b>INDIGENT</b>	<b>OTHER</b>	<b>TOTAL</b>
<b><u>NORTHEAST HEALTHCARE NETWORK</u></b>						
Roybal CHC	October	1,188	451	5,054	622	7,315
	November	1,169	370	4,588	605	6,732
	December	1,086	423	4,829	600	6,938
Hudson CHC	October	2,278	344	9,576	1,226	13,424
	November	1,950	347	8,605	1,147	12,049
	December	1,909	309	7,970	1,072	11,260
El Monte CHC	October	1,220	293	5,614	999	8,126
	November	1,300	273	5,378	948	7,899
	December	1,252	290	5,410	1,010	7,962
Pico Rivera HC	October					-
	November					-
	December					-
Alhambra HC	October					-
	November					-
	December					-
La Puente HC	October	150	10	431	143	734
	November	173	12	455	114	754
	December	213	10	466	133	822
Azusa HC	October					-
	November					-
	December					-
Hollywood/Wilshire HC	October					-
	November					-
	December					-
Bell Gardens HC	October					-
	November					-
	December					-
Northeast HC	October					-
	November					-
	December					-
<b><u>COASTAL AREA</u></b>						
Long Beach CHC	October	665	267	4,656	227	5,815
	November	590	271	4,290	290	5,441
	December	644	270	4,500	261	5,675

**COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES**  
**AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES**  
**FISCAL YEAR 2004-05 (SECOND QUARTER)**

**ATTACHMENT 1A-2**

<b>CHC &amp; HC AREA</b>	<b>MONTH</b>	<b>MEDI-CAL</b>	<b>MEDICARE</b>	<b>INDIGENT</b>	<b>OTHER</b>	<b>TOTAL</b>
Bellflower HC	October	94	21	619	190	924
	November	101	16	596	177	890
	December	120	17	648	202	987
Norwalk HC	October					-
	November					-
	December					-
Wilmington HC	October	413	111	1,552	91	2,167
	November	366	79	1,382	84	1,911
	December	377	101	1,388	92	1,958
<b><u>SOUTHWEST</u></b>						
Humphrey CHC	October	1,444	325	4,811	1,987	8,567
	November	1,938	255	4,504	1,421	8,118
	December	1,341	330	4,712	2,030	8,413
Dollarhide HC	October	64	4	322	271	661
	November	70	10	352	264	696
	December	57	7	350	302	716
Florence/Firestone HC	October					-
	November					-
	December					-
Imperial Heights HC	October					-
	November					-
	December					-
Lawndale HC	October					-
	November					-
	December					-
San Antonio HC	October					-
	November					-
	December					-
<b><u>SAN FERNANDO VALLEY AREA</u></b>						
Mid Valley CHC	October	1,193	233	3,364	1,048	5,838
	November	1,148	278	3,367	1,114	5,907
	December	1,184	247	3,508	1,075	6,014

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES  
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES  
 FISCAL YEAR 2004-05 (SECOND QUARTER)

ATTACHMENT 1A-2

<u>CHC &amp; HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
Burbank HC	October					-
	November					-
	December					-
Glendale HC	October	133	54	831	149	1,167
	November	110	45	664	102	921
	December	98	38	692	112	940
Kennedy School Based	October					-
	November					-
	December					-
No Hollywood HC	October					-
	November					-
	December					-
Pacoima HC	October					-
	November					-
	December					-
San Fernando HC	October	628	116	1,199	279	2,222
	November	684	162	1,186	265	2,297
	December	696	143	1,161	349	2,349
Sepulveda HC	October					-
	November					-
	December					-
Tujunga HC	October					-
	November					-
	December					-
Vaughn Street School Based	October	2	-	1	41	44
	November	18	-	-	76	94
	December	15	-	-	79	94
<b><u>ANTELOPE VALLEY AREA</u></b>						
Antelope Valley HC	October	514	-	142	516	1,172

**COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES**  
**AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES**  
**FISCAL YEAR 2004-05 (SECOND QUARTER)**

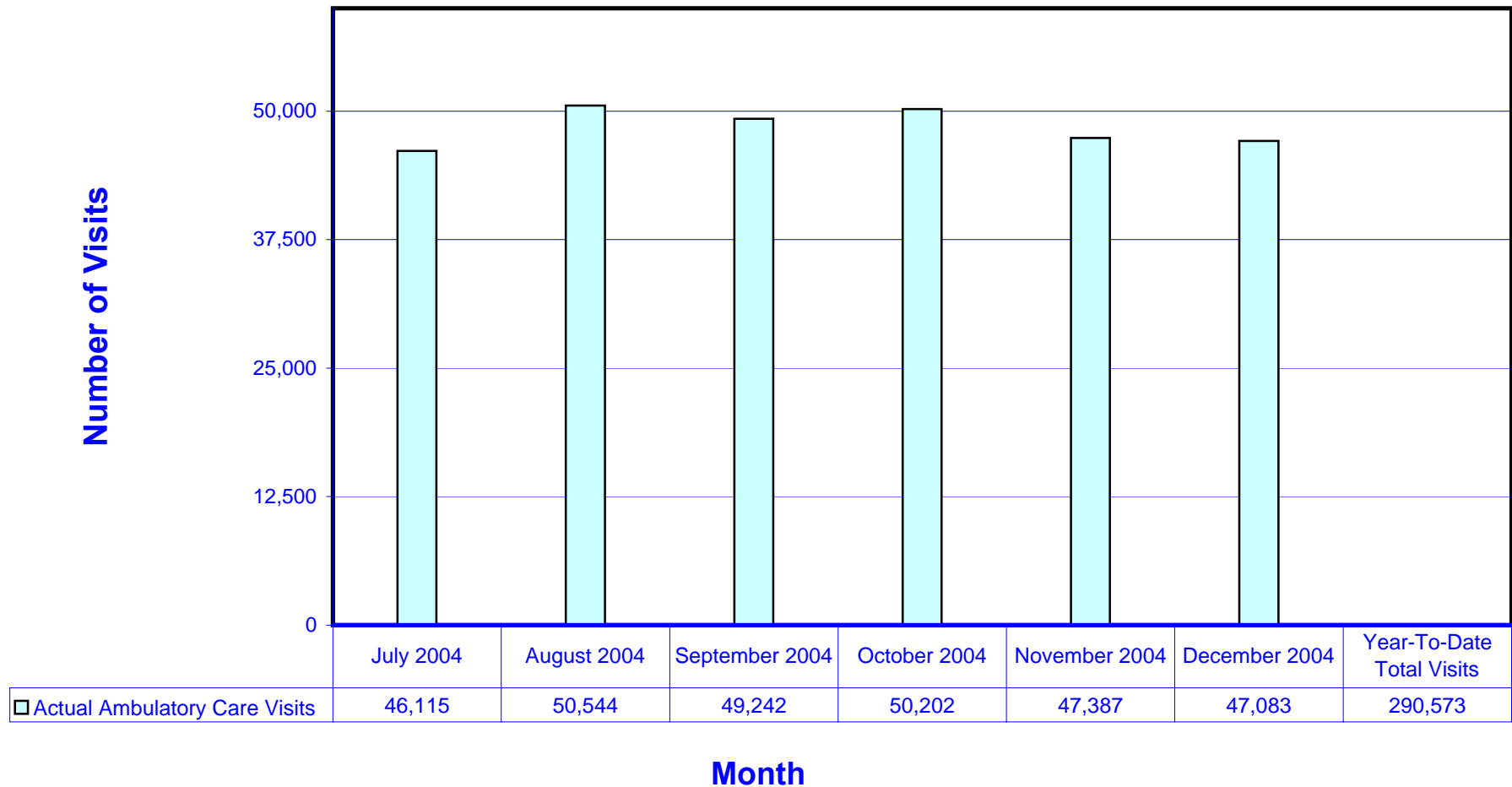
**ATTACHMENT 1A-2**

<b>CHC &amp; HC AREA</b>	<b>MONTH</b>	<b>MEDI-CAL</b>	<b>MEDICARE</b>	<b>INDIGENT</b>	<b>OTHER</b>	<b>TOTAL</b>
	November	652	-	111	462	1,225
	December	1,154	-	44	-	1,198
Lake Los Angeles	October	49	-	48	75	172
	November	63	1	42	60	166
	December	179	-	11	-	190
Littlerock	October	37	-	58	67	162
	November	50	-	44	44	138
	December	145	-	-	-	145
South Antelope Valley HC -Primary Care	October	524	12	543	626	1,705
	November	582	17	457	496	1,552
	December	1,494	42	158	-	1,694
South Antelope Valley HC -Urgent Care	October	441	10	456	526	1,433
	November	540	16	422	460	1,438
	December	1,423	40	150	-	1,613
AV Rehab & Warn Springs' HC's	October				307	307
	November				391	391
	December				434	434

\* The visits by payor are estimates.

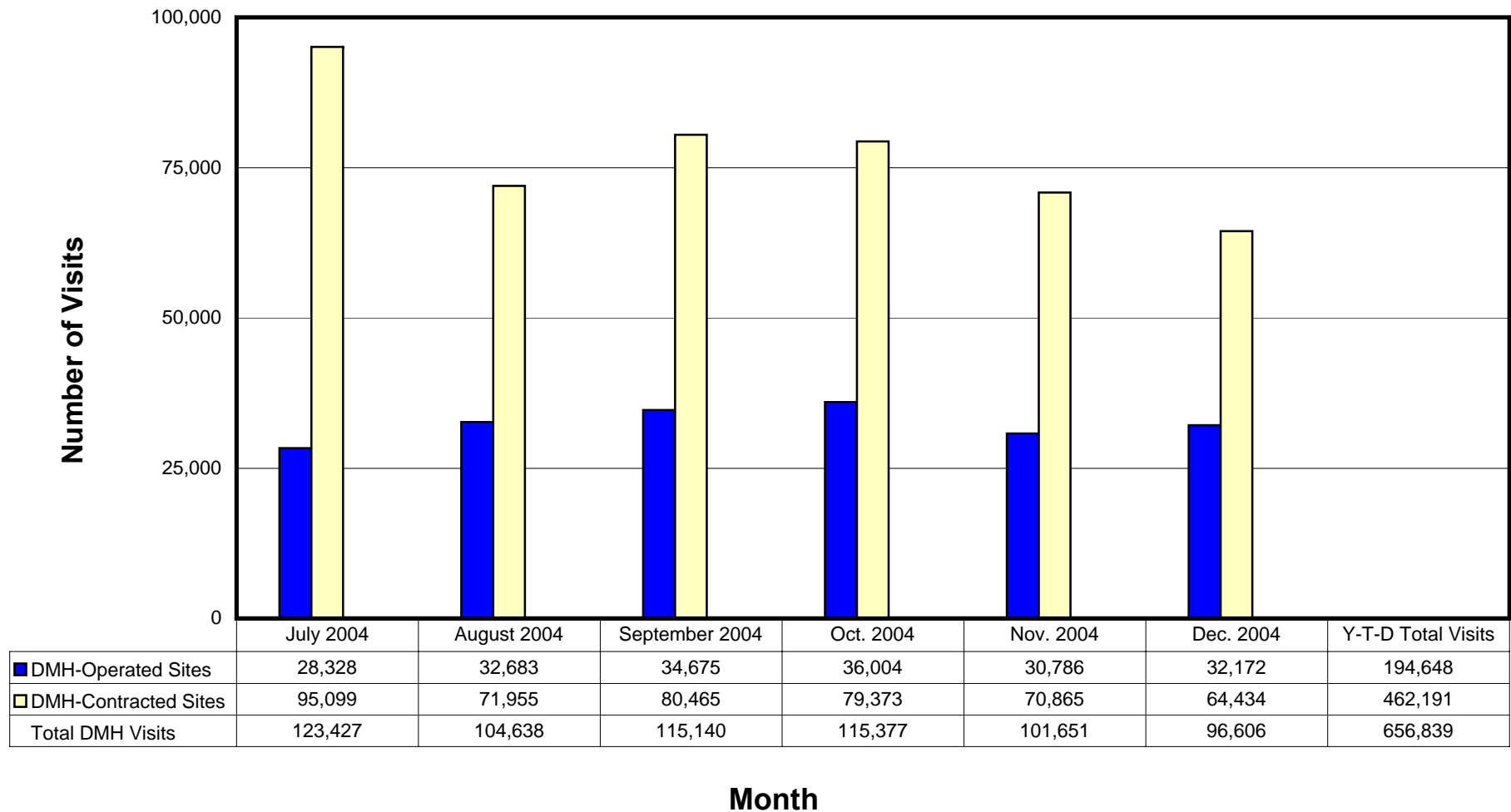


**County of Los Angeles ♦ Department of Health Services  
PPP/GR Sites Ambulatory Care Visits by Month  
Fiscal Year 2004-05 Second Quarter**



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through December 2004, as of March 17, 2005.

**Los Angeles County ♦ Department of Mental Health (DMH)  
DMH Ambulatory Care Visits by Month  
Fiscal Year 2004-05 First and Second Quarters**



Data Source: LAC-DMH Planning Division, as of March 18, 2005.

Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2004-05 First and Second Quarters (July 2004 through December 2004).

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH (DMH)  
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES  
 FISCAL YEAR 2004-05 FIRST AND SECOND QUARTERS (JULY THROUGH DECEMBER 2005)

Opera tions	Legal Entity No.	Prov No.	Provider	Jul-04					Aug-04					Sep-04					Oct-04					Nov-04					Dec-04					2nd Qtr YTD Total	
				Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total		
DMH	19	1904	ANTELOPE VALLEY MHS	1	0	0	0	1	0	0	0	0	1	0	0	0	1	1	2	2	0	5	1	1	0	0	2	6	0	0	0	6	15		
		1905	SANTA CLARITA VALLEY M	184	1,071	348	0	1,603	256	1,246	345	0	1,847	349	1,025	328	0	1,702	368	928	279	0	1,575	349	889	267	0	1,505	383	878	254	0	1,515	9,747	
DMH		1906	EDMUND D. EDELMAN WESTSIDE MHC	887	1,243	274	0	2,404	896	1,309	372	0	2,577	974	1,277	414	0	2,665	1,219	1,574	564	0	3,357	1,146	1,305	460	0	2,911	1,412	1,435	487	0	3,334	17,248	
DMH		1908	WEST CENTRAL FAMILY M	214	501	145	0	860	38	76	26	0	140	439	764	190	0	1,393	470	970	314	0	1,754	1	0	0	0	1	0	1	0	0	1	4,149	
DMH		1909	HOLLYWOOD MENTAL HE	20	18	7	0	45	14	12	12	0	38	11	16	6	0	33	580	680	387	0	1,647	149	174	87	0	410	242	182	121	0	545	2,718	
DMH		1914	NORTHEAST MENTAL HEA	201	1,188	328	0	1,717	182	1,135	308	0	1,625	235	986	320	0	1,541	242	987	354	0	1,583	233	978	287	0	1,498	266	820	232	0	1,318	9,282	
DMH		1917	ARCADIA MHS	857	1,728	469	0	3,054	923	1,857	491	0	3,271	911	1,753	465	0	3,129	893	1,580	461	0	2,934	835	1,225	378	0	2,438	916	1,413	400	0	2,729	17,555	
DMH		1926	LONG BEACH CHILD & AC	25	1,015	0	0	1,040	12	1,140	0	0	1,152	34	1,215	0	0	1,249	26	1,393	0	0	1,419	65	1,201	0	0	1,266	180	1,016	0	0	1,196	7,322	
DMH		1927	LONG BEACH MHS ADULT	531	1,116	362	0	2,009	762	1,270	523	0	2,555	779	1,545	548	0	2,872	779	1,460	584	0	2,823	426	780	226	0	1,432	638	1,107	395	0	2,140	13,831	
DMH		1928	SAN PEDRO MENTAL HEA	600	1,039	491	0	2,130	624	994	476	0	2,094	578	995	468	0	2,041	625	949	476	0	2,050	614	889	461	0	1,964	677	816	419	0	1,912	12,191	
DMH		1930	RIO HONDO COMMUNITY	100	73	41	0	214	209	213	68	0	490	106	78	13	0	197	101	123	43	0	267	143	166	64	0	373	65	37	19	0	121	1,662	
DMH		1935	SOUTH BAY MHS	365	410	158	0	933	189	237	68	0	494	433	516	151	0	1,100	196	242	72	0	510	338	401	118	0	857	483	425	159	0	1,067	4,961	
DMH		1938	COMPTON MENTAL HEAL	6	12	6	0	24	0	1	0	0	1	0	1	0	0	1	0	1	0	0	1	1	0	0	0	1	0	0	0	0	0	28	
DMH		1939	SECTOR II AB3632 PROGRAM	42	32	0	0	74	41	14	0	0	55	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	0	0	0	0	131	
DMH		6840	SAN FERNANDO MHS	709	2,026	598	0	3,333	758	1,872	684	0	3,314	580	1,629	579	0	2,788	561	1,266	462	0	2,289	655	1,420	637	0	2,712	666	1,167	626	0	2,459	16,895	
DMH		6841	WEST VALLEY MENTAL F	250	323	138	0	711	43	60	24	0	127	78	70	20	0	168	64	59	21	0	144	0	0	0	0	0	1	4	1	0	6	1,156	
DMH		6849	LA CENTRAL CONTINUING	118	644	9	2	773	98	861	10	0	969	6	26	5	0	37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,779	
DMH		6857	ROYBAL FAMILY MHS	144	252	29	2	427	697	807	152	0	1,656	100	956	6	0	1,062	113	928	1	0	1,042	85	852	0	0	937	128	681	1	0	810	5,934	
DMH		6859	DMH AT HARBOR-UCLA MEDICAL CTR	2	2	0	0	4	491	950	69	0	1,510	725	794	290	0	1,809	714	854	187	0	1,755	922	1,002	338	0	2,262	1,060	927	318	0	2,305	9,645	
DMH		6864	AUGUSTUS F. HAWKINS COMP MHC	0	0	0	0	0	0	0	0	0	0	400	810	58	0	1,268	447	1,015	83	0	1,545	766	1,598	140	0	2,504	796	1,199	100	0	2,095	7,412	
DMH		7057	DOWNTOWN MENTAL HE	60	219	52	0	331	137	740	148	0	1,025	827	689	152	0	1,668	747	638	121	0	1,506	311	250	63	0	624	769	545	129	0	1,443	6,597	
DMH		7064	COASTAL ASIAN PACIFIC	2,048	1,033	144	0	3,225	2,279	1,038	107	0	3,424	121	567	131	0	819	181	721	155	0	1,057	153	778	156	0	1,087	192	790	164	0	1,146	10,758	
DMH		7171	COUNTY-WIDE CHILDREN	67	10	8	0	85	39	32	8	0	79	369	619	0	0	988	419	861	0	0	1,280	366	644	0	0	1,010	424	475	0	0	899	4,341	
DMH		7175	CONTINUING CARE - METRC UNIT	79	179	0	0	258	208	341	0	0	549	59	24	6	0	89	86	13	8	0	107	64	9	10	0	83	52	14	13	0	79	1,165	
DMH		7191	EDMUND D EDELMAN W M	30	36	0	0	66	86	150	0	0	236	167	355	0	0	522	138	375	0	0	513	167	371	0	0	538	231	418	0	0	649	2,524	
DMH		7207	LONG BEACH ASIAN PAC	3	170	58	0	231	6	129	34	0	169	181	2,227	99	0	2,507	156	1,827	109	0	2,092	175	1,756	100	0	2,031	257	2,013	131	0	2,401	9,431	
DMH		7213	INTENSIVE CASE MGMT F	46	63	15	0	124	90	77	24	0	191	1	64	19	0	84	2	55	13	0	70	3	18	2	0	23	0	6	0	0	6	498	
DMH		7216	SMART	1	0	1	0	2	18	23	7	0	48	13	10	2	0	25	58	39	11	0	108	107	94	31	0	232	149	44	16	0	209	624	
DMH		7217	M.E.T.	186	67	217	0	470	260	85	208	0	553	19	9	1	0	29	0	0	0	0	0	6	5	2	0	13	12	2	0	0	14	1,079	
DMH		7241	LAC-DMH OLDER ADULT SERVI	0	0	0	0	0	0	0	0	0	0	142	26	94	0	262	136	17	149	0	302	101	3	61	0	165	13	5	7	0	25	754	
DMH		7340	VALY COORDINATED CHIL	163	593	0	0	756	169	654	0	0	823	196	640	0	0	836	162	488	0	0	650	191	444	0	0	635	217	325	0	0	542	4,242	
DMH		7468	SAN ANTONIO MENTAL HE	117	1,307	0	0	1,424	232	1,439	0	0	1,671	349	1,441	0	0	1,790	259	1,360	0	0	1,619	258	1,012	0	0	1,270	337	863	0	0	1,200	8,974	
DMH-Operated Sites				Sub-Total	8,056	16,370	3,898	4	28,328	9,757	18,762	4,164	0	32,683	9,183	21,127	4,365	0	34,675	9,743	21,405	4,856	0	36,004	8,633	18,265	3,888	0	30,786	10,572	17,608	3,992	0	32,172	194,648

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH (DMH)  
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES  
 FISCAL YEAR 2004-05 FIRST AND SECOND QUARTERS (JULY THROUGH DECEMBER 2005)

Opera Entity No.	Prov. No.	Provider	Jul-04					Aug-04					Sep-04					Oct-04					Nov-04					Dec-04					2nd Qtr YTD Total	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total		
NGA	256	7111	1736 HOUSE	0	0	0	44	44	0	0	0	61	61	0	0	0	27	27	0	0	0	0	0	0	0	0	0	0	0	0	0	2	134	
NGA	256	7348	1736 FAM CRIS CTR- UNIVSTY VLAG	0	35	0	0	35	0	53	0	0	53	0	19	0	0	19	0	0	0	0	0	0	0	0	0	0	0	0	4	0	4	111
NGA	177	7229	ALCOTT CENTER FOR MH	12	359	270	0	641	15	282	232	0	529	15	310	299	0	624	5	191	158	0	354	4	98	83	0	185	3	127	111	0	241	2,574
NGA	171	7184	ALMANSOR EDUCATION C	27	129	0	0	156	0	2	0	0	2	2	31	0	0	33	2	27	0	0	29	8	42	0	0	50	5	36	0	0	41	311
NGA	7368		ALMANSOR CLINICAL SEF	2	1,769	0	0	1,771	0	869	0	0	869	2	1,236	0	0	1,238	1	1,040	0	0	1,041	2	1,178	0	0	1,180	65	1,059	0	0	1,124	7,223
NGA	325	6807	ASIAN REHABILITATION !	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NGA	173	7019	ASSOC LEAGUE OF MEX-	79	634	118	198	1,029	61	668	99	182	1,010	61	726	94	165	1,046	3	20	0	0	23	7	37	2	0	46	22	33	3	0	58	3,212
NGA		7562	ALMA EAST LOS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	28	7	0	40	1	0	1	0	2	42	
NGA	174	7221	AVIVA CENTER	3	686	4	0	693	15	639	5	0	659	12	596	5	0	613	0	799	5	0	804	0	625	3	0	628	15	599	0	0	614	4,011
NGA	7268		AVIVA CENTER CMH	1	329	2	0	332	1	350	3	0	354	2	428	3	0	433	1	520	5	0	526	0	469	3	0	472	25	433	5	0	463	2,580
NGA	7281		HAMBURGER HOMES/PANORAMA CITY	13	63	0	0	76	0	0	0	0	0	0	15	0	0	15	16	49	0	0	65	0	19	0	0	19	0	10	0	0	10	185
NGA	7282		HAMBURGER HOMES/VAN NUYS	0	44	0	0	44	0	0	0	0	0	0	32	0	0	32	0	65	0	0	65	0	0	0	0	0	0	60	0	0	60	201
NGA	7494		AVIVA CENTER	18	57	0	0	75	35	82	0	0	117	27	60	0	0	87	34	60	0	0	94	29	51	0	0	80	28	27	0	0	55	508
NGA	175	7218	BARBOUR & FLOYD, PART	34	423	86	0	543	37	540	101	0	678	8	266	47	0	321	8	367	86	0	461	7	223	43	0	273	4	169	37	0	210	2,486
NGA	210	7372	CHILD AND FAM	47	93	0	0	140	43	51	0	0	94	102	119	0	0	221	87	169	0	0	256	58	142	0	0	200	34	91	0	0	125	1,036
NGA	7413		CHILD AND FAM	125	312	16	132	585	238	449	19	0	706	474	665	33	0	1,172	412	651	18	0	1,081	343	474	20	0	837	301	366	9	0	676	5,057
NGA	7479		CHILD & FAMILY	375	407	0	21	803	192	256	0	0	448	480	670	0	0	1,150	380	875	0	0	1,255	462	850	0	0	1,312	320	644	0	0	964	5,932
NGA	668	7300	CHILDREN BUREAU OF S.	1	667	0	0	668	3	766	0	0	769	7	778	0	0	785	0	477	0	0	477	7	354	0	0	361	23	351	0	0	374	3,434
NGA	7301		CHILD BUREAU OF S CA- PALMDALE	0	153	0	0	153	0	232	0	0	232	0	301	0	0	301	0	228	0	0	228	0	229	0	0	229	4	182	0	0	186	1,329
NGA	7302		CHILD BUREAU OF S CAL	9	516	0	0	525	8	457	0	0	465	3	310	0	0	313	1	133	0	0	134	2	423	0	0	425	25	220	0	0	245	2,107
NGA	7350		CHILD BUREAU OF S CAL	7	279	0	0	286	8	432	0	0	440	14	464	0	0	478	7	284	0	0	291	10	451	0	0	461	18	290	0	0	308	2,264
NGA	7473		CHILD BUREAU OF S CAL	1	239	0	0	240	4	332	0	0	336	1	406	0	0	407	0	281	0	0	281	0	205	0	0	205	10	190	0	0	200	1,669
NGA	591	7275	CHILDRENS INSTITUTE IN	132	932	0	78	1,142	131	963	0	90	1,184	128	1,027	0	107	1,262	32	1,482	0	0	1,514	12	1,359	0	0	1,371	26	1,179	0	0	1,205	7,678
NGA	7328		CHILDRENS INSTITUTE IN	13	902	0	50	965	15	697	0	72	784	28	773	0	60	861	21	1,528	0	0	1,549	15	1,170	0	0	1,185	43	993	0	0	1,036	6,380
NGA	327	7230	CLONTARF MANOR ARTE	10	438	360	0	808	10	289	248	0	547	6	387	371	0	764	0	274	244	0	518	0	307	246	0	553	3	313	272	0	588	3,778
NGA	181	1977	COMMUNITY FAMILY GUID	136	974	0	88	1,198	162	992	0	103	1,257	174	1,033	0	108	1,315	1	157	0	0	158	37	311	0	0	348	108	407	0	0	515	4,791
NGA	7246		FAMILY & YOUTH STARS F COMMUNITY FAMILY GUID	91	413	0	0	504	78	415	0	0	493	86	408	0	0	494	2	78	0	0	80	11	115	0	0	126	16	160	0	0	176	1,873
NGA	7471		COMMUNITY FAMILY GUID	54	392	0	39	485	69	383	0	53	505	104	425	0	50	579	0	128	0	0	128	6	101	0	0	107	24	178	0	0	202	2,006
NGA	184	7102	DUBNOFF CENTER	63	852	0	0	915	19	209	0	0	228	50	720	0	0	770	84	955	0	0	1,039	84	907	0	0	991	91	758	0	0	849	4,792
NGA	185	7050	EL CENTRO DE AMISTAD	66	239	17	219	541	231	508	17	0	756	93	264	9	0	366	201	333	0	0	534	48	146	18	0	212	202	352	25	0	579	2,988
NGA	7371		EL CENTRO AMISTAD-SAN FERNANDO	0	323	0	0	323	0	334	0	0	334	0	403	0	0	403	0	307	0	0	307	1	239	0	0	240	22	252	0	0	274	1,881
NGA	188	7173	ENKI LPVMHC - LA PUENTE	46	438	129	0	613	73	491	193	0	757	253	2,702	854	0	3,809	249	2,525	771	0	3,545	268	2,337	660	0	3,265	281	2,258	677	0	3,216	15,205
NGA	188	7253	ENKI ELAMHS - COMMERCE	0	2	3	0	5	0	1	1	0	2	53	722	199	0	974	117	1,740	436	0	2,293	138	1,739	363	0	2,240	155	1,718	476	0	2,349	7,863
NGA	7254		ENKI ELAMHS - BELL GARDENS	33	389	105	0	527	57	905	292	0	1,254	89	1,324	385	0	1,798	70	1,245	237	0	1,552	94	1,108	250	0	1,452	130	1,085	233	0	1,448	8,031
NGA	7255		ENKI ELAMHS - PICO UNION	13	112	42	0	167	8	104	46	0	158	96	299	78	0	473	185	312	62	0	559	192	300	69	0	561	249	359	79	0	687	2,605
NGA	7258		ENKI YOUTH & FAM SVCS	14	48	0	0	62	0	0	0	0	0	104	1,199	0	0	1,303	104	2,296	0	0	2,400	96	2,147	0	0	2,243	100	1,800	0	0	1,900	7,908
NGA	7360		ENKI-MARGARITA MENDEZ YTH	11	362	1	0	374	0	2	0	0	2	28	2,459	8	0	2,495	29	2,166	0	0	2,195	44	1,862	0	0	1,906	138	1,654	0	0	1,792	8,764
NGA	7452		ENKI YTH&FAM SRVS-PICO RIVERA																															

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Opera tions	Legal Entity No.	Provider Prov No.	Jul-04					Aug-04					Sep-04					Oct-04					Nov-04					Dec-04					2nd Qtr YTD Total	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total		
NGA	200	7204	MH ASSOC IN LA CO (ANTELOPE	30	72	53	0	155	53	117	68	0	238	69	109	39	0	217	23	497	162	0	682	12	294	90	0	396	34	274	109	0	417	2,105
NGA		7212	MHA VILLAGE INTEGRATI	679	1,137	292	0	2,108	643	1,229	250	0	2,122	694	1,295	245	0	2,234	126	956	108	0	1,190	223	1,020	152	0	1,395	0	0	0	0	0	9,049
NGA		7422	MHA TRANSITIONAL YOUT	7	44	0	0	51	9	42	1	0	52	8	27	0	0	35	0	0	0	0	0	0	0	0	0	0	0	0	0	0	138	
NGA	305	7178	OCEAN PARK -DAY BREAK SHELTER	12	7	1	267	287	7	7	0	261	275	4	0	0	251	255	0	0	0	0	0	0	0	0	0	0	0	0	0	0	817	
NGA	203	1974	PACIFIC CLINICS	138	927	1	15	1,081	117	808	5	9	939	148	933	0	15	1,096	169	1,126	1	8	1,304	116	791	0	7	914	104	753	0	8	865	6,199
NGA		1979	PACIFIC CLIN - E FOOTHILL GUID	100	471	111	0	682	98	433	112	0	643	33	104	5	0	142	116	465	108	0	689	106	510	108	0	724	86	373	77	0	536	3,416
NGA		7101	ASIAN PACIFIC FAMILY CI	260	1,248	114	210	1,832	269	1,258	100	189	1,816	263	1,133	70	200	1,666	233	1,043	96	180	1,552	239	960	99	144	1,442	295	959	91	157	1,502	9,810
NGA		7194	PACIFIC CLINICS-EL CAMINO MHC	87	901	385	455	1,828	84	758	311	390	1,543	116	787	156	288	1,347	111	747	266	432	1,556	126	689	236	317	1,368	169	771	289	284	1,513	9,155
NGA		7197	PACIFIC CLINICS INC.-FAIR OAKS	249	813	361	0	1,423	301	887	382	0	1,570	258	877	291	0	1,426	231	911	442	0	1,584	235	901	429	0	1,565	219	769	352	0	1,340	8,908
NGA		7224	PACIFIC CLINIC ACT WES	52	467	200	0	719	54	435	209	0	698	59	499	22	0	580	72	496	208	0	776	46	412	178	0	636	47	493	220	0	760	4,169
NGA		7227	PACIFIC CLINICS EAST- YOUTH DT	45	228	0	0	273	56	234	0	0	290	118	313	0	0	431	99	367	0	0	466	46	273	0	0	319	47	189	0	0	236	2,015
NGA		7251	PACIFIC CLINICS	18	95	12	0	125	41	120	17	0	178	55	105	18	0	178	58	96	26	0	180	62	71	23	0	156	47	90	37	0	174	991
NGA		7284	PACIFIC CLINC ACT EL MC	7	267	124	0	398	3	285	143	0	431	13	273	81	0	367	6	282	124	0	412	12	266	86	0	364	12	270	119	0	401	2,373
NGA		7353	PACIFIC CLINICS- AB3-	39	189	62	0	290	41	176	73	0	290	16	100	22	0	138	42	201	128	0	371	49	197	169	0	415	63	197	184	0	444	1,948
NGA		7380	SIERRA FAMILY CENTER	116	723	54	174	1,067	167	787	76	336	1,366	110	549	26	213	898	107	575	35	224	941	68	430	44	161	703	131	642	50	210	1,033	6,008
NGA		7401	PACIFIC CLINICS/CHAI	40	175	37	0	252	41	157	25	0	223	46	147	17	0	210	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	685
NGA	203	7418	PACIFIC CLINICS - 70 N HUDSON	2	215	0	0	217	7	234	1	0	242	8	251	1	62	322	3	274	1	86	364	1	274	1	104	380	12	152	0	69	233	1,758
NGA		7424	PACIFIC CLINICS-CONCEPT	0	171	0	0	171	0	191	0	0	191	0	162	0	0	162	0	225	0	0	225	0	191	0	0	191	10	91	0	0	101	1,041
NGA		7425	PACIFIC CLINICS-HOMES OF HOPE	5	412	0	0	417	3	356	0	0	359	6	438	0	0	444	0	489	0	0	489	0	379	0	0	379	40	399	0	0	439	2,527
NGA		7439	FAMILY OUTREACH SERV	0	197	0	0	197	6	224	0	0	230	2	176	1	0	179	0	288	0	0	288	0	349	0	0	349	13	295	0	0	308	1,551
NGA		7441	PACIFIC CLINICS SYSTEM	2	78	0	0	80	3	136	0	0	139	11	96	2	0	109	5	100	5	0	110	7	63	0	0	70	3	72	0	0	75	583
NGA		7447	PACIFC CLNCS ACT PASA	0	0	0	72	72	0	0	0	124	124	0	0	0	9	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	205
NGA		7462	PACIFIC CLINICS - D VEALE PRGM	86	135	0	0	221	71	108	0	0	179	58	129	0	0	187	85	122	0	0	207	64	129	0	0	193	51	76	0	0	127	1,114
NGA		7495	PACIFIC CLINICS/LATINA PROGRAM	0	39	0	0	39	0	67	0	0	67	0	106	0	0	106	2	306	0	0	308	36	154	0	0	190	28	93	0	0	121	831
NGA		7502	PACIFIC CLINICS	0	52	0	0	52	0	19	0	0	19	0	12	0	0	12	0	53	0	0	53	0	36	0	0	36	5	35	0	0	40	212
NGA		7505	PACIFIC CLN-ETTIE LEE YTH&FAM	0	62	0	0	62	0	111	0	0	111	0	90	0	0	90	0	57	0	0	57	0	95	0	0	95	0	105	0	0	105	520
NGA		7553	PC EGGLESTON MHP	0	210	0	0	210	0	150	0	0	150	0	102	0	0	102	0	129	0	0	129	0	229	0	0	229	14	197	0	0	211	1,031
NGA		7561	PC BONITA FAMILY SERV	0	0	0	0	0	0	0	0	0	0	1	6	0	2	9	17	105	10	37	169	12	51	8	8	79	37	138	11	18	204	461
NGA	204	7155	PASADENA CHILDRENS 1	6	1,888	45	0	1,939	53	511	28	0	592	3	1,479	48	0	1,530	199	1,559	33	0	1,791	204	1,571	28	0	1,803	229	1,371	24	0	1,624	9,279
NGA		7296	PASADENA CHILDRENS 1	174	51	0	0	225	16	4	0	0	20	0	126	0	0	126	0	189	0	0	189	0	244	0	0	244	0	187	0	0	187	991
NGA		7397	THE SYCAMORES-FAM RESOURCE CTR	9	26	0	3	38	0	0	0	0	0	0	11	0	0	11	0	33	0	0	33	0	65	0	0	65	0	21	0	0	21	168
NGA		7450	PASADENA CHILDRENS 1	65	1,570	0	0	1,635	2	421	0	0	423	4	1,002	0	0	1,006	21	1,768	0	0	1,789	28	1,725	0	0	1,753	66	1,676	0	0	1,742	8,348
NGA	201	6863	NATIONAL FDN-TX OF EMOTIONA	80	1,713	0	0	1,793	0	4	0	0	4	0	40	0	0	40	6	133	0	0	139	0	1	0	0	1	0	0	0	0	0	1,977
NGA		7455	PENNY LANE CEN	32	1,489	0	144	1,665	16	508	0	0	524	11	270	0	0	281	42	676	0	0	718	0	14	0	0	14	27	53	0	0	80	3,282
NGA		7511	PENNY LANE	5	45	0	0	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	50
NGA	838	7370	PROTOTYPES-ICAN	87	606	60	237	990	0	3	0	0	3	0	1	0	0	1	0	0	0	0	0	7	2	0	0	9	0	0	0	0	0	1,003
NGA	207	1975	CHILD FAM GUIDE CTR N	921	1,669	0	86	2,676	278	700	0	0	978	280	777	0	0	1,057	341	1,696	0	0	2,037	162	1,240									

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Agency	Legal Entity No.	Prov No.	Provider	Jul-04										Aug-04										Sep-04										Oct-04										Nov-04										Dec-04										2nd Qtr YTD Total
				Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total																										
NGA	7293		SOCIAL MODEL RECOVER	12	29	12	24	77	32	42	10	0	84	68	64	17	0	149	18	24	16	0	58	58	56	30	0	144	68	99	50	0	217	729																														
NGA	213	1969	SOUTH BAY CHILDRENS H	45	212	0	0	257	61	240	0	0	301	47	197	0	0	244	36	290	0	0	326	34	206	0	0	240	78	158	0	0	236	1,604																														
NGA	7220		SOUTH BAY CHILDRENS H	5	5	0	0	10	2	4	0	0	6	6	4	0	0	10	6	4	0	0	10	4	5	0	0	9	15	5	0	0	20	65																														
NGA	506	7242	SOUTH CENTRAL HLTH & SCHARP SIDEKICKS	129	103	7	0	239	133	113	7	0	253	21	41	0	0	62	74	147	3	0	224	14	54	2	0	70	0	0	0	0	0	848																														
NGA	7303		SOUTH CENTRAL HLTH & SCHARP SIDEKICKS	19	14	3	0	36	51	21	1	0	73	0	2	2	0	4	26	37	8	0	71	5	7	4	0	16	1	1	0	0	2	202																														
NGA	7396		WILSHIRE CHILD SRVS DE	0	16	0	40	56	0	5	0	80	85	27	62	0	0	89	35	60	0	0	95	26	48	0	0	74	20	54	0	0	74	473																														
NGA	7409		SOUTH CENTRAL HLTH & STEP OUT	373	138	22	0	533	396	157	23	0	576	1	2	0	0	3	20	37	0	0	57	59	84	0	0	143	0	0	0	0	0	1,312																														
NGA	7549		STEP OUT	16	215	0	0	231	15	116	0	0	131	0	0	0	0	0	0	0	0	0	0	55	0	0	55	13	63	0	0	0	76	493																														
NGA	214	7124	SPECIAL SERVICES FOR C	57	244	40	0	341	63	218	34	0	315	34	177	25	0	236	7	234	28	0	269	7	264	24	0	295	7	260	49	0	316	1,772																														
NGA	7186		ASIAN PACIFIC COUNS & SSG/OTTP	625	1,000	184	185	1,994	625	969	159	179	1,932	726	976	156	199	2,057	115	215	40	0	370	0	4	1	0	5	0	1	0	0	1	6,359																														
NGA	7187		SSG INDOCHINESE COUN	392	726	114	63	1,295	378	668	121	37	1,204	413	697	126	42	1,278	101	668	107	0	876	62	392	84	0	538	39	333	76	0	448	5,639																														
NGA	7329		SSG/OTTP	9	1,121	0	0	1,130	2	1,015	0	0	1,017	7	833	0	0	840	0	359	0	0	359	1	504	0	0	505	41	480	0	0	521	4,372																														
NGA	7362		ASIAN PACIFIC - SFV	95	167	8	55	325	102	245	11	41	399	85	182	21	37	325	12	47	8	0	67	3	3	0	0	6	0	0	0	0	0	1,122																														
NGA	7400		SSG/HOMELESS OUTREACH P	58	24	1	0	83	43	19	0	0	62	33	38	0	0	71	30	56	1	0	87	41	49	6	0	96	46	54	7	0	107	506																														
NGA	7510		SSG INTEG CARE SYS YV	0	80	0	0	80	0	32	0	0	32	0	32	0	0	32	0	9	0	0	9	0	24	0	0	24	10	29	0	0	39	216																														
NGA	217	7517	ASIAN PACIFIC COUNS & ST JOHNS CHILD & FAM D	16	72	28	0	116	9	65	23	0	97	25	67	27	0	119	0	0	5	0	5	0	0	0	0	0	0	0	0	0	0	337																														
NGA	6773		ST JOHNS CHILD & FAM D	56	421	0	1	478	47	344	0	5	396	55	352	0	2	409	12	41	0	0	53	0	32	0	0	32	0	2	0	0	2	1,370																														
NGA	6792		ST JOHNS CH & FAM DEV	0	87	63	0	150	0	94	42	0	136	0	106	56	0	162	0	0	0	0	0	2	0	0	2	0	0	0	0	0	0	450																														
NGA	7169		ST JOHNS CHILD & FAM D	16	161	76	0	253	21	163	76	0	260	12	137	65	0	214	3	67	4	0	74	0	12	1	0	13	0	0	0	0	0	814																														
NGA	218	7114	ST JOSEPH CENTER	1	14	3	0	18	1	16	18	0	35	1	31	18	0	50	15	127	55	0	197	3	57	42	0	102	15	45	36	0	96	498																														
NGA	543	7257	STAR VIEW ADOLES CEN	4	177	0	0	181	2	191	0	0	193	1	191	0	0	192	0	39	0	0	39	0	162	0	0	162	0	187	0	0	187	954																														
NGA	7335		STAR VIEW ADOLESCENT	30	561	0	0	591	21	527	0	0	548	27	664	0	0	691	24	914	0	0	938	7	753	0	0	760	53	1,109	0	0	1,162	4,690																														
NGA	7367		STAR VIEW COMMUNITY	16	1,870	4	0	1,890	15	1,900	2	0	1,917	18	1,942	3	0	1,963	0	2,147	11	0	2,158	4	2,291	5	0	2,300	42	2,734	5	0	2,781	13,009																														
NGA	7503		STAR VIEW COMMUNITY	17	224	2	0	243	16	193	3	0	212	33	270	2	0	305	0	0	0	0	0	0	309	0	0	309	28	454	0	0	482	1,551																														
NGA	215	7099	STEP UP ON SECOND STR	102	67	42	0	211	87	49	45	0	181	97	54	42	0	193	55	161	67	0	283	28	77	29	0	134	0	0	0	0	0	1,002																														
NGA	7525		STEP UP ON 2ND ST DANIELS PL	6	12	0	0	18	5	3	0	0	8	14	3	0	0	17	0	20	0	0	20	0	0	0	0	0	0	0	0	0	0	63																														
NGA	7526		STEP UP ON SECOND STR	11	141	88	0	240	7	108	77	0	192	12	122	103	0	237	0	12	6	0	18	0	0	1	0	1	0	0	0	0	0	688																														
NGA	216	7185	STIRLING BEHAVIORAL F	146	70	0	81	297	6	6	0	0	12	225	111	0	0	336	253	194	0	0	447	207	129	0	0	336	188	146	0	0	334	1,762																														
NGA	7481		STIRLING BEHAV HLTH IN	0	955	0	0	955	0	407	0	0	407	5	275	0	0	280	16	968	0	0	984	0	303	0	0	303	102	714	0	0	816	3,745																														
NGA	321	7231	HILLSIDES FAMILY CENT	22	400	0	45	467	12	69	0	0	81	0	608	0	0	608	32	591	0	0	623	33	618	0	0	651	63	434	0	0	497	2,927																														
NGA	7332		HILLSIDES HOME FOR CH	0	2,371	53	0	2,424	0	289	0	0	289	0	525	19	0	544	0	228	11	0	239	0	250	7	0	257	0	126	0	0	126	3,879																														
NGA	198	7095	THE HELP GROUP CHILD	378	811	0	114	1,303	309	932	0	160	1,401	482	986	0	160	1,628	381	639	0	0	1,020	21	50	0	0	71	4	6	0	0	10	5,433																														
NGA	7394		THE HELP GROUP-WEST	44	790	6	0	840	45	922	11	0	978	47	1,049	9	0	1,105	4	371	0	0	375	10	462	13	0	485	34	295	3	0	332	4,115																														
NGA	7489		THE HELP GROUP-SUMMIT VIEW	147	52	0	0	199	129	39	0	0	168	234	57	0	0	291	225	65	0	0	290	162	76	0	0	238	8	4	0	0	12	1,198																														
NGA	7490		THE HELP GROUP - PACIFIC RIDGE	71	246	0	0	317	50	185	0	0	235	70	234	0	0	304	65	207	0	0	272	21	89	0	0	110	19	50	0	0	69	1,307																														
NGA	7500		THE HELP GROUP-SUMMIT VW WEST	49	10	0	0	59	31	2	0	0	33	85	11	0	0	96	65	0	0	0	65	0	0	0	0	0	0	0	0	0	0	253																														
NGA	7501		THE HELP GROUP-VILLAGE GLEN W	165	11	0	0	176	94	10	0	0	104	164	28	0	0	192	149	28	0	0	177	58	25	0	0	83	77	23	0	0	100	832																														
NGA	221	1971	VERDUGO MENTAL HEAL	70	660	527	172	1,429	59	565	170	0	794	65	546	192	0	803	51	440	182	0	673	24	298	146	0	468	30	149	66	0	245	4,412																														
NGA	7193		GLEN ROBERTS CHILD ST	93	531	0	0	624	6	56	0	0	62	4	18	0	0	22	5	80	0	0	85	23	258	0	0	281	12	56	0	0	68	1,142																														
NGA	7496		VERDUGO MHC/SCHOOL B	0	165	0	0	165	0	1	0	0	1	16	187	0	0	203	15	216	0	0	231	12	212	0	0	224	16	116	0	0	132	956																														
NGA	7497		VERDUGO MHC-MAGNOLIA PARK	0	37	0	0	37	0	0	0	0	0	0	0	0	0	0	7	62	0	0	69	16	64	0	0	80	7	45	0	0	52	238																														
NGA	7498		VERDUGO MHC-FOOTHILL SCHOOL	0	20	0	0	20	0	0																																																						

**Los Angeles County - Department of Health Services**  
**List of DHS-Operated Site Providers**  
**Fiscal Year 2004-05 Second Quarter (October 2004 through December 2004)**

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Antelope Valley Health Center	335-B East Avenue, K6	Lancaster	93535
Central Health Center	241 North Figueroa Street	Los Angeles	90012
Curtis R. Tucker Health Center	123 West Manchester Blvd	Inglewood	90301
Dollarhide Health Center	1108 North Oleander Street	Compton	90222
Edward R. Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022
El Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731
Glendale Health Center	501 North Glendale Avenue	Glendale	91206
H. Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003
La Puente Health Center	15930 Central Avenue	La Puente	91744
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	Long Beach	90813
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	Van Nuys	91405
Monrovia Health Center	330 West Maple Avenue	Monrovia	91016
San Fernando Health Center	1212 Pico Street	San Fernando	91340
South Health Center	1522 East 102nd Street	Los Angeles	90002
Torrance Health Center	2300 West Carson Street	Torrance	90501
Whittier Health Center	7643 South Painter Avenue	Whittier	90602
Wilmington Health Center	1325 Broad Avenue	Wilmington	90744
Lake Los Angeles Health Center	16921 E. Avenue O, Suite G	Lake Los Angeles	93591
Littlerock Community Clinic	8201 Pearblossom Hwy	Littlerock	93543
South Antelope Valley Health Center	38350 40th Street East	Palmdale	93551
Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Pomona Health Center	750 South Park Avenue	Pomona	91766
Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
King/Drew Medical Center	12021 Wilmington Avenue	Los Angeles	90059
Rancho Los Amigos Rehabilitation Center	7601 East Imperial Highway	Downey	90242
Harbor/UCLA Medical Center	1000 West Carson Street	Torrance	90502
Olive View Medical Center	14445 Olive View Drive	Sylmar	91342
High Desert MACC	44900 N. 60th Street West	Lancaster	93536
LAC+USC Medical Center	1200 North State Street	Los Angeles	90033
Vaughn School Based Clinic	13330 Vaughn Street	San Fernando	91340
Gardena School Based Clinic	1301 West 182nd Street	Gardena	90248

## Los Angeles County - Department of Health Services

## List of DHS PPP/GR Site Providers

Fiscal Year 2004-05 Second Quarter (October 2004 through December 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
AltaMed Health Services Corp - Bell	6901 South Atlantic Avenue	Bell	90201
AltaMed Health Services Corp - BuenaCare	1701 Zonal Avenue	Los Angeles	90033
AltaMed Health Services Corp - El Monte	10454 East Valley Blvd.	El Monte	91731
AltaMed Health Services Corp - La Clinica Sunol	5427 Whittier Blvd.	Los Angeles	90022
AltaMed Health Services Corp - Pico Rivera	9436 East Slauson	Pico Rivera	90660
AltaMed Health Services Corp - Whittier West	3945 East Whittier Blvd	Los Angeles	90023
All for Health, Health for All	519 East Broadway	Glendale	91205
Arroyo Vista Family Health Foundation - El Sereno	4815 East Valley Blvd, Unit C	Los Angeles	90032
Arroyo Vista Family Health Foundation - Highland Park	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Lincoln Heights	2221 North Broadway	Los Angeles	90031
Arroyo Vista Family Health Foundation - Mobile Van	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Mobile Van 2	6000 North Figueroa Street	Los Angeles	90042
Asian Pacific Health Care Venture	1530 Hillhurst Avenue, Suite 100	Los Angeles	90027
Avalon Medical Development Corp - Catalina Island Medical Center	100 Falls Canyon Road	Avalon	90704
Bay Area Addiction Research and Treatment (BAART) - Avalon	4920 South Avalon	Los Angeles	90011
Bay Area Addiction Research and Treatment (BAART) - Beverly	1926 West Beverly	Los Angeles	90057
Bay Area Addiction Research and Treatment (BAART) - Hollywood	6411 Hollywood Blvd.	Los Angeles	90028
Bay Area Addiction Research and Treatment (BAART) - La Puente	15229 East Amar Road	La Puente	91744
Bienvenidos Children's Center, Inc.	5257 East Beverly Blvd.	Los Angeles	90022
California Family Medical Group - Clinics Para Los Mujeres	231 W. Vernon Avenue, Suite 201	Los Angeles	90037
California Family Medical Group - Foshay	3751 South Harvard Blvd.	Los Angeles	90018
California Family Medical Group - Grand Ave	1414 South Grand Avenue, 2nd Floor	Los Angeles	90015
California Family Medical Group - Women's Health Center	1400 South Grand Avenue, #801	Los Angeles	90015
Central City Community Health Center	5970 Central Avenue	Los Angeles	90011
Central Neighborhood Medical Group, Inc.	2707 South Central Avenue	Los Angeles	90011
Children's Dental Foundation dba the Children's Dental Health Clinic	2801 Atlantic Avenue	Long Beach	90806
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Chinatown Service Center	767 NorthHill Street, Suite 200	Los Angeles	90012
Clinica Msr. Oscar A. Romero	123 South Alvarado Street	Los Angeles	90057
Clinica Msr. Oscar A. Romero - Northeast Health Center	2032 East Marengo Street	Los Angeles	90033
Community Health Alliance of Pasadena	1855 North Fair Oaks Ave., Suite 200	Pasadena	91103
Compton Central Health Inc.	201 North Central Avenue	Compton	90220
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733
East Los Angeles Health Task Force - Clinica Medica Jose Carlos	2120 East 6th Street	Los Angeles	90023
East Valley Community Health Center - Pomona	680 Fairplex Drive	Pomona	91768
East Valley Community Health Center - West Covina	420 South Glendora Avenue	West Covina	91790
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015
El Dorado Community Service Center - Inglewood	4450 West Century Blvd.	Inglewood	90304



## Los Angeles County - Department of Health Services

## List of DHS PPP/GR Site Providers

Fiscal Year 2004-05 Second Quarter (October 2004 through December 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
El Dorado Community Service Center - Lawndale	4023 Marine Avenue	Lawndale	90260
El Proyecto del Barrio - Arleta	8902 Woodman Avenue	Arleta	91331
El Proyecto del Barrio - Azusa Health Center	150 North Azusa Avenue	Azusa	91702
El Proyecto del Barrio - Canoga Park	20800 Sherman Way	Canoga Park	91306
Family Health Care Centers of Greater Los Angeles - Bell Gardens	6501 South Garfield Avenue	Bell Gardens	90201
Family Health Care Centers of Greater Los Angeles - Hawaiian Gardens HC	22310 Wardham Street	Hawaiian Gardens	90716
Franciscan Clinics QueensCare Family Clinics - Bresee Clinic	184 South Bimini Place	Los Angeles	90004
Franciscan Clinics QueensCare Family Clinics - Eagle Rock	4448 York Blvd.	Los Angeles	90041
Franciscan Clinics QueensCare Family Clinics - Echo Park	150 North Reno	Los Angeles	90026
Franciscan Clinics QueensCare Family Clinics - Hollywood	4618 Fountain Avenue	Los Angeles	90029
Franciscan Clinics QueensCare Family Clinics - Sunol Dr.	133 North Sunol Street	Los Angeles	90063
Franciscan Clinics QueensCare Family Clinics - Wilshire Center	3242 West 8th Street	Los Angeles	90005
Harbor Free Clinic	593 West 6th Street	San Pedro	90731
Harbor Free Clinic @ Harbor Health Center	731 South Beacon	San Pedro	90731
JWCH Institute, Inc. - Safe Harbor	721 East 5th Street	Los Angeles	90013
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021
Komfort-Care Health Plan	8500 South Figueroa	Los Angeles	90003
Korean Health, Education, Information & Research (KHEIR)	266 S. Harvard Blvd., 3rd Floor	Los Angeles	90004
Koryo Health Foundation Community Clinic (KH FCC)	1058 S. Vermont Avenue	Los Angeles	90006
Los Angeles Free Clinic - Beverly	8405 Beverly Blvd.	Los Angeles	90048
Los Angeles Free Clinic - Hollywood	6043 Hollywood Blvd.	Los Angeles	90028
Los Angeles Free Clinic @ BAART Hollywood	6411 Hollywood Blvd	Los Angeles	90028
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Avenue	Los Angeles	90038
Mission City Community Network - Hollywood	4842 Hollywood Blvd.	Los Angeles	90027
Mission City Community Network - North Hills	15206 Parthenia Street	North Hills	91343
Northeast Community Clinic	5564 N Figueroa Street	Los Angeles	90042
Northeast Community Clinic - Bell	4129 East Gage Avenue	Bell	90201
Northeast Valley Health Corporation - Canoga Park Health Center	7107 Remmet Avenue	Canoga Park	91303
Northeast Valley Health Corporation - Pacoima	12756 Van Nuys Blvd.	Pacoima	91331
Northeast Valley Health Corporation - San Fernando	1600 San Fernando Road	San Fernando	91340
Northeast Valley Health Corporation - Valencia Health Center	23763 Valencia Boulevard	Valencia	91355
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	Pomona	91766
Pomona Clinica Medica San Miguel	825 North Park Avenue	Pomona	91767
Pomona Valley Medical Center	1770 North Orange Grove	Pomona	91767
Ramona Health Plan Medical Group	14051 East Ramona Parkway	Baldwin Park	91706
Sacred Heart Family Medical Clinics, Inc.	8540 Alondra Blvd., Suite B2	Paramount	90723
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road, #2	Canyon Country	91351
Sheng H. Chang, M.D. Inc.	500 N. Garfield Avenue, Suite 210	Monterey Park	91754
South Atlantic Medical Group	2616 Clarendon Avenue	Huntington Park	90255
South Bay Family Healthcare Center - Gardena	742 West Gardena Blvd.	Gardena	90247

## Los Angeles County - Department of Health Services

## List of DHS PPP/GR Site Providers

Fiscal Year 2004-05 Second Quarter (October 2004 through December 2004)

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
South Bay Family Healthcare Center - Inglewood	1091 South La Brea Avenue	Inglewood	90301
South Bay Family Healthcare Center - Redondo Beach	2114 Artesia Blvd.	Redondo Beach	90278
South Central Family Health Center	4425 S Central Avenue	Los Angeles	90011
St. John's Well Child Center - Compton	2115-A N. Wilmington Avenue	Compton	90222
St. John's Well Child Center - Dental Clinic	2300 S. Flower Street, Suite 303	Los Angeles	90007
St. John's Well Child Center - Los Angeles	515 West 27th Street	Los Angeles	90007
T.H.E. Clinic, Inc. - MLK Blvd	3860 W. Martin Luther King Blvd.	Los Angeles	90008
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 S. Western Avenue	Los Angeles	90062
Tarzana Treatment Centers, Inc. - Antelope Valley	907 West Lancaster Blvd.	Lancaster	93534
Tarzana Treatment Centers, Inc. - West Valley	18646 Oxnard Street	Tarzana	91356
Tavarua Medical & Mental Health Services/El Dorado Community Service Center	8207 Whittier Blvd.	Pico Rivera	90660
The Children's Clinic - Atlantic Ave	2801 Atlantic Avenue	Long Beach	90806
The Children's Clinic - Pine Ave	1057 Pine Avenue	Long Beach	90813
The Childrens Clinic Family Health Center	1060 East 70th Street	Long Beach	90805
The Church of Our Saviour	4368 Santa Anita Avenue	El Monte	91731
University Muslim Medical Association	711 West Florence Avenue	Los Angeles	90044
Universal Health Foundation	2020 East 1st Street	Los Angeles	90023
Valley Community Clinic	6801 Coldwater Canyon Avenue	North Hollywood	91605
Venice Family Clinic	604 Rose Avenue	Venice	90291
Venice Family Clinic - Burke Health Center	2509 Pico Blvd.	Santa Monica	90405
Venice Family Clinic - Culver City Youth Center	4401 Elendra Street	Culver City	90230
Venice Family Clinic - Marionwood	4909 Marionwood Drive	Culver City	90230
Venice Family Clinic - UCLA Dental Health Clinic	323 Lincoln Blvd	Venice	90402
Venice Family Clinic - Venice Health Center	905 Venice Blvd.	Venice	90291
Visiting Nurse Home Services - Mobile Van	44733 North Date Avenue	Lancaster	93534
Watts Healthcare Corp - Baldwin Hills	3756 Santa Rosalia Drive, #400	Los Angeles	90008
Watts Healthcare Corp - Los Angeles	10003 Compton Avenue	Los Angeles	90002
Westside Family Health Center	1711 Ocean Park Blvd.	Santa Monica	90405
Westside Neighborhood Clinic	1436 West 23rd Street	Long Beach	90810
Wilmington Community Clinic	1009 North Avalon Blvd.	Wilmington	90744
Yu Care Medical Group	210 N. Garfield Avenue, Suite 203	Monterey Park	91754

**Los Angeles County - Department of Mental Health**  
**List of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)**  
**FY 2004-05 Second Quarter (October 2004 through December 2004)**

**ATTACHMENT II**

ORG NO.	PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18210/20468	1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
20477/20478/ 18224/18622/20683	1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
18587	7241	LAC-DMH OLDER ADULT SERVICES	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
18588/21572	7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
18608/23017	1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
18634	7267	* LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20449	7175	CONTINUING CARE-METRO OUTPT	12440 EAST IMPERIAL HWY, SUITE 116	NORWALK	CA	90650
20450	7216	SMART	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20452	6840	SAN FERNANDO MHS	10605 BALBOA BLVD, SUITE 100	GRANADA HILLS	CA	91344
20459/20494	7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
20464	1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
20465	1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
20469/23211	1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
20481	1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
20483	7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
20488	6857	ROYBAL FAMILY MHS	4701 CESAR CHAVEZ AVENUE, RM 222	LOS ANGELES	CA	90022
20492/20499	6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
20564	6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
20572	6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
20657/20658	6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20928	7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
20941	7171	COUNTYWIDE CHILDRENS CASE MNGMT	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20981	7217	M.E.T. (MENTAL EVALUTATION TEAM)	11515 SOUTH COLIMA ROAD	WHITTIER	CA	90604
23001	1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
23003	1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
23005/23035	7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23007	1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23010	1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
23015	1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
23034	1926	LONG BEACH CHILD & ADOL CLINIC	240 EAST 20TH STREET	LONG BEACH	CA	90813
23036	1939	SAN ANTONIO MHC SOMOS FAMILIA/Sector II AB3632	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
20492	7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

(Rev. 11/09/2004)

Note: The above organization and provider numbers do not represent all the numbers.

\* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2004-05 First Quarter but not counted as an allowable outpatient visit, therefore not reflected on the DHM Ambulatory Care Visit Report for FY 2004-05 First Quarter.

**Los Angeles County - Department of Mental Health**  
**List of DMH-Contracted Site Providers (Included in the 1115 Waiver Claim)**  
**FY 2004-05 Second Quarter (October 2004 through December 2004)**

**ATTACHMENT II**

Provider No.	Organization No.	Legal Entity	Street Address	City	State	Zip Code
7111	23125	1736 Family Crisis Center	2116 Arlington Ave., Suite 200	Los Angeles	CA	90018
7061	23100	* AIDS Project Of Los Angeles, Inc.	611 South Kingsley Drive	Los Angeles	CA	90005
7229	23106	Alcott Center For Mental Health Services	1433 South Robertson Blvd.	Los Angeles	CA	90035
7184	23186	Almanson Education Center (Institute for Redesign of Learning)	1317 Huntington Drive	South Pasadena	CA	91030
6807	23101	* Asian Rehabilitation Services, Inc.	1701 East Washington Blvd.	Los Angeles	CA	90021-3124
7266	18637	* Aspen Health Services Corporation	21520 South Pioneer Blvd., Suite 110	Hawaiian Gardens	CA	90716
7019	23103	Associated League of Mexican American (ALMA Family Services)	9140 Whittier Boulevard	Pico Rivera	CA	90660
7268	20486	Aviva Center (Hamburger Home)	1701 Camino Palmero	Los Angeles	CA	90046
7218	20466	Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
7176	23165	Child and Family Center (was: Santa Clarita Valley Child)	21545 Redview Drive	Santa Clarita	CA	91350
7301	18681	Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
7328	18663	Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
7230	23134	Clontarf Manor, Inc.	18432 So. Gridley Road	Artesia	CA	90701
1977	23114	Community Family Guidance Center	10929 South Street # 208B	Cerritos	CA	90703-5391
7102	23118	Dubnoff Center for Child Development	10526 Dubnoff Way	N. Hollywood	CA	91606
7050	23119	El Centro de Amistad, Inc.	566 South Brand Boulevard	San Fernando	CA	91340
7173	23122	Enki Health & Research Systems, Inc.	1000 Goodrich Boulevard	Commerce	CA	90022
7308	18699	Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
7294	18629	Exodus Recovery, Inc.	923 South Catalina Avenue	Redondo Beach	CA	90277
7147	23123	* Filipino-American Services Group, Inc.	135 N. Park View Street	Los Angeles	CA	90026
7331	18701	Foothill Family Service	118 South Oak Knoll Avenue	Pasadena	CA	91101
1966	23157	Greater Long Beach Child Guidance Center, Inc. (Guidance Center)	4343 Atlantic Avenue	Long Beach	CA	90807
7006	23132	Hathaway Children's Services	11500 Eldridge Avenue, #204	Lakeview Terrace	CA	91342
7092	23164	* Health View, Inc. (Harbor View House)/(San Pedro Residential Ctr.)	921 S. Beacon Street	San Pedro	CA	90731
7245	20966	Homes for Life Foundation	8939 S. Sepulveda Blvd, Suite 460	Los Angeles	CA	90045
1972	20906	Intercommunity Child Guidance Center	8106 Broadway Avenue	Whittier	CA	90606
7103	23137	Korean Youth & Community Center, Inc.	680 S. Wilton Place	Los Angeles	CA	90005
7134	23143	* L.A.M.P., Inc. (Los Angeles Men's Place)	526 South San Pedro Street	Los Angeles	CA	90013
6870	23141	Los Angeles Child Guidance Clinic	3787 S. Vermont Avenue	Los Angeles	CA	90007
7106	23142	* Los Angeles Gay and Lesbian Community Svcs. Ctr.	1625 North Hudson Avenue	Hollywood	CA	90028
7211	20470	Los Angeles Unified School Dist. (97th St. School Mental Health Center)	6651 Balboa Boulevard	Van Nuys	CA	91406
7065	23146	Mental Health Association in Los Angeles County	1336 Wilshire Blvd., 2nd Floor	Los Angeles	CA	90017
6863	23149	National Foundation for the Treatment (Penny Lane Centers)	15315-17 Rayen Street	North Hills	CA	91343
7178	23151	Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
1974	23153	Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
7155	23154	Pasadena Children's Training Society (Sycamores)	2933 North El Nido Drive	Altadena	CA	91001
7370	27210	Prototypes (I-CAN)	2555 East Colorado Boulevard	Pasadena	CA	91107
1975	23162	San Fernando Valley Child Guid Clinics (Child and Family Guidance Center)	9650 Zelzah Avenue	Northridge	CA	91325
6853	23163	San Fernando Valley Community MHC, Inc.	14535 Sherman Circle	Van Nuys	CA	91405
7201	23166	Senior Health and Peer Counseling (Center for Healthy Aging)	1527 Fourth Street	Santa Monica	CA	90401
7264	18638	SHIELDS for Families, Inc.	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
7131	23168	Social Model Recovery Systems, Inc.	510 South Avenue, Suite 7	Covina	CA	91723
1969	23169	South Bay Children's Health Center	1617 Cravens Avenue	Torrance	CA	90501
7242	18626	South Central Health & Rehab Program (SHARP)	3221 North Alameda Street, Suite G	Compton	CA	90222
7112	23170	Special Service for Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
6773	23171	St. John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
7114	23167	St. Joseph Center	1848 Lincoln Boulevard	Santa Monica	CA	90401
7257	18631	Star View Adolescent Center, Inc.	4025 West 226th Street	Torrance	CA	90505
7099	23182	Step Up on Second Street, Inc.	1328 2nd Street	Santa Monica	CA	90401-1122
7185	23187	Stirling Academy, Inc.	31824 Village Center Rd., Suite. E	Westlake Village	CA	91361-4315
7231	23135	The Church Home for Children (Hillside Home for Children)	940 Avenue 64	Pasadena	CA	91105
7095	23138	The Help Group Child & Family Ctr (Los Angeles Ctr for Therapy & Education)	1022 Palm Avenue, Suite 1	West Hollywood	CA	90069
7105	23176	* Travelers Aid Society of Los Angeles	1720 N. Gower Street	Los Angeles	CA	90028
7136	23177	* United Cambodian Community, Inc.	2338 E. Anaheim Street, Suite 200	Long Beach	CA	90804
1971	23178	Verdugo Mental Health Center	1540 E. Colorado Street	Glendale	CA	91205-1514
7196	23188	Vista Del Mar Child & Family Svcs. (Jewish Orphans Home)	3200 Motor Avenue	Los Angeles	CA	90034
7031	23179	Watts Labor	10950 S. Central Avenue	Los Angeles	CA	90059
7062	23180	* Westside Center for Independent Living, Inc.	12901 Venice Boulevard	Los Angeles	CA	90066
7060	23181	Work Orientation and Rehab Center (W.O.R.C.)	1977 North Garey Avenue, #6	Pomona	CA	91767

(Rev. 11/09/2004)

Note: The above provider and organization numbers do not represent all the numbers.

\* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2004-05 First Quarter but not counted as an allowable outpatient visit, therefore not reflected on the DHM Ambulatory Care Visit Report for FY 2004-05 First Quarter.

**Los Angeles County ♦ Department of Health Services**  
**Summary of Patient Complaints**  
**Fiscal Year 2004-05 First and Second Quarters**

	FIRST QUARTER				SECOND QUARTER				YEAR-TO-DATE TOTAL			
	# of Patient Visits	Received	% Total *	Resolved	# of Patient Visits	Received	% Total *	Resolved	# of Patient Visits	Received	% Total *	Resolved
<b>Staff Behavior</b>	600,000	241	0.0402%	192	600,000	179	0.0298%	170	1,200,000	420	0.0350%	362
<b>Services</b>	600,000	172	0.0287%	157	600,000	146	0.0243%	139	1,200,000	318	0.0265%	296
<b>Access</b>	600,000	201	0.0335%	141	600,000	134	0.0223%	125	1,200,000	335	0.0279%	266
<b>Communication</b>	600,000	58	0.0097%	56	600,000	64	0.0107%	62	1,200,000	122	0.0102%	118
<b>Waiting Times</b>	600,000	108	0.0180%	106	600,000	68	0.0113%	68	1,200,000	176	0.0147%	174
<b>Prescriptions</b>	600,000	83	0.0138%	83	600,000	68	0.0113%	68	1,200,000	151	0.0126%	151
<b>Financial</b>	600,000	143	0.0238%	85	600,000	154	0.0257%	72	1,200,000	297	0.0248%	157
<b>Medical Records</b>	600,000	40	0.0067%	40	600,000	33	0.0055%	33	1,200,000	73	0.0061%	73
<b>Physical Environment</b>	600,000	13	0.0022%	13	600,000	4	0.0007%	4	1,200,000	17	0.0014%	17
<b>Other</b>	600,000	16	0.0027%	15	600,000	19	0.0032%	15	1,200,000	35	0.0029%	30
<b>Total</b>	600,000	1,075	0.1792%	888	600,000	869	0.1448%	756	1,200,000	1,944	0.1620%	1,644

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2004-05 First and Second Quarters (July 2004 through December 2004).

This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by January 13, 2005.

\* The quarterly percentage is based on the number of complaints received in each category in relationship to the approximate number of total patient visits per quarter (approximately 600,000 visits, i.e. inpatient, outpatient, and emergency room).

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**  
**Summary of Referrals Received by the DHS Referral Centers \***  
**Fiscal Year 2004-05 First and Second Quarters**

Fiscal Year 2004-05 First Quarter					
HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFFERAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER **	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
4,498	3,749	4,157	3,198	6,425	22,027
417	108	198	260	256	1,239
449	6	92	11,698	29	12,274
5,364	3,863	4,447	15,156	6,710	35,540

Fiscal Year 2004-05 Second Quarter					
HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
4,170	3,438	2,613	3,543	1,925	15,689
389	144	526	250	102	1,411
422	32	21	9,966	8	10,449
4,981	3,614	3,160	13,759	2,035	27,549

Fiscal Year 2004-05 Year-To-Date					
HARBOR-UCLA MEDICAL CENTER (ADULT/PEDS) REFFERAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
8,668	7,187	6,770	6,741	8,350	37,716
806	252	724	510	358	2,650
871	38	113	21,664	37	22,723
10,345	7,477	7,607	28,915	8,745	63,089

Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.

Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2004-05 First and Second Quarters (July 2004 through December 2004).

\* Reflects only referrals reported to the Medicaid Demonstration Project Office by March 3, 2005.

**LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES**  
**Summary of Referrals Received by the DHS Referral Centers \***  
**Fiscal Year 2004-05 First and Second Quarters**

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**LAC+USC Healthcare Network**

\*\* During FY 2004-05 Second Quarter, LAC+USC Healthcare Network (the Network) Referral Center has 72% for incomplete/deferred referrals.

The initial summary reports continue to reflect a high number of incomplete/referrals. The Network aging reports confirm that, although these initial numbers are high, patients are being seen. The Customer Service Center continued to work on the update of all records and entry of the data into the referral tracking data base. This effort is largely supported by staff willing to work overtime and is not being completed as quickly as management had hoped.

The Network is moving toward the implementation of the Web Based Referral Processing System in July 2005. The Network has worked with their (RPS) IS Department to develop a query and daily download of appointment information, and final status (kept/failed/canceled) from Affinity to the RPS. The program is currently in the Affinity Support module and is ready for testing. Once up and running, the daily download will eliminate the labor intensive process of search and entry that is currently used.

**All Referral Centers**

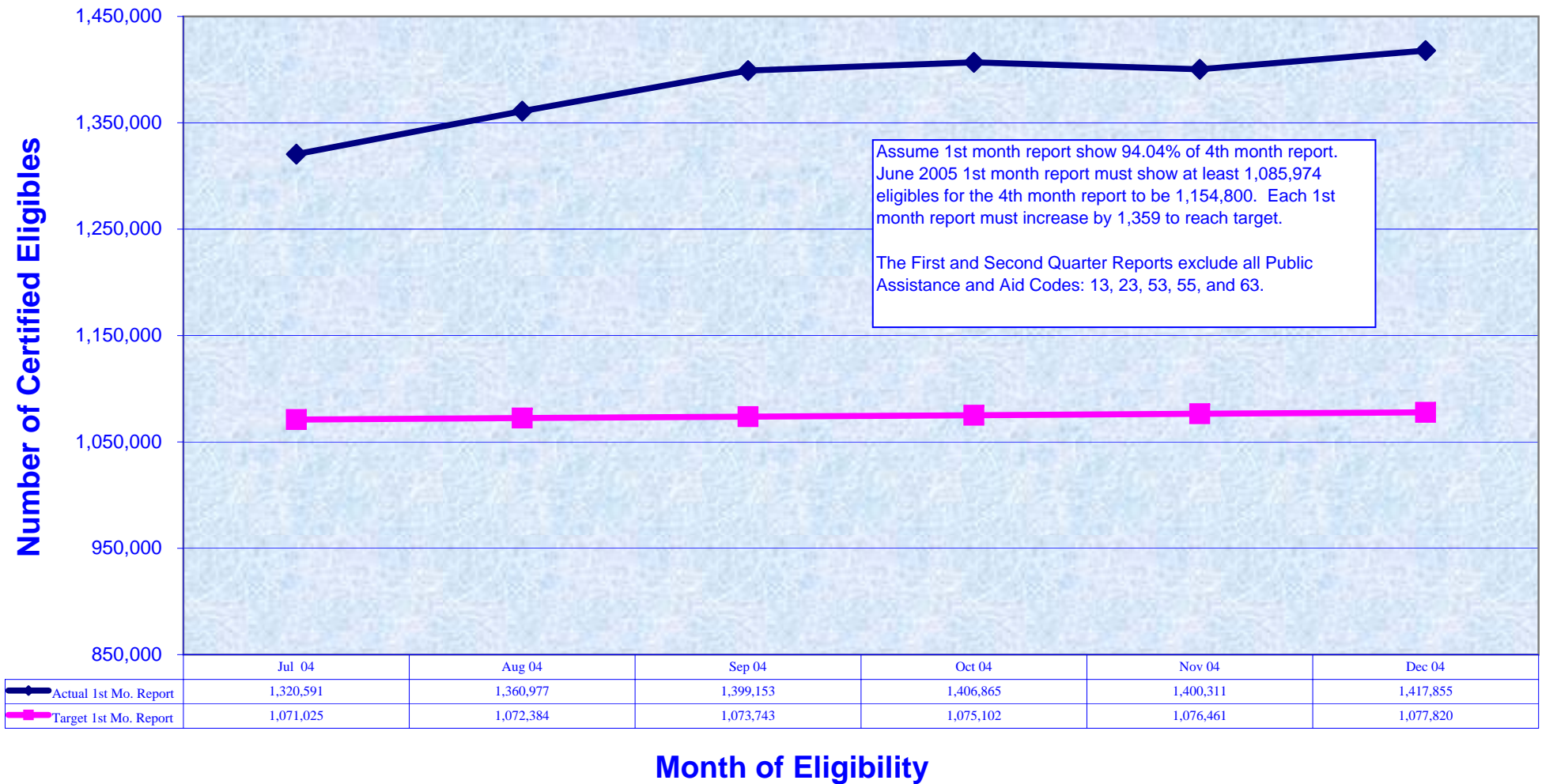
Factors contributing to the disparity in the facilities' data are: (1) Facility Referral Centers define categories differently and methodologies are not comparable from facility to facility; (2) Referral Centers may report only those referrals where the disposition of the referral has been finalized as "incomplete/deferred" and do not include referrals "in process"; (3) Referral Centers may also allow different response time to the referring physicians to provide required referral information before the referral is finally considered incomplete/deferred".

**Resolution**

The County Department of Health Services continues creating a Web-Based Referral System, by which referring providers will be able to refer their patients electronically and view the status of each referral in real-time. This automation will allow for standardized data collection and up-to-date information on all referrals.

While awaiting implementation of the Web-Based Referral System, the County plans to review the current process at each of the Referral Centers for consistency and possible improvements in reporting of data. In addition, beginning with the Annual Report for FY 2003-04, the County requested each Referral Center to provide an updated summary of the fiscal year's referral activities to reflect accurate and up-to-date data in the Annual Report.

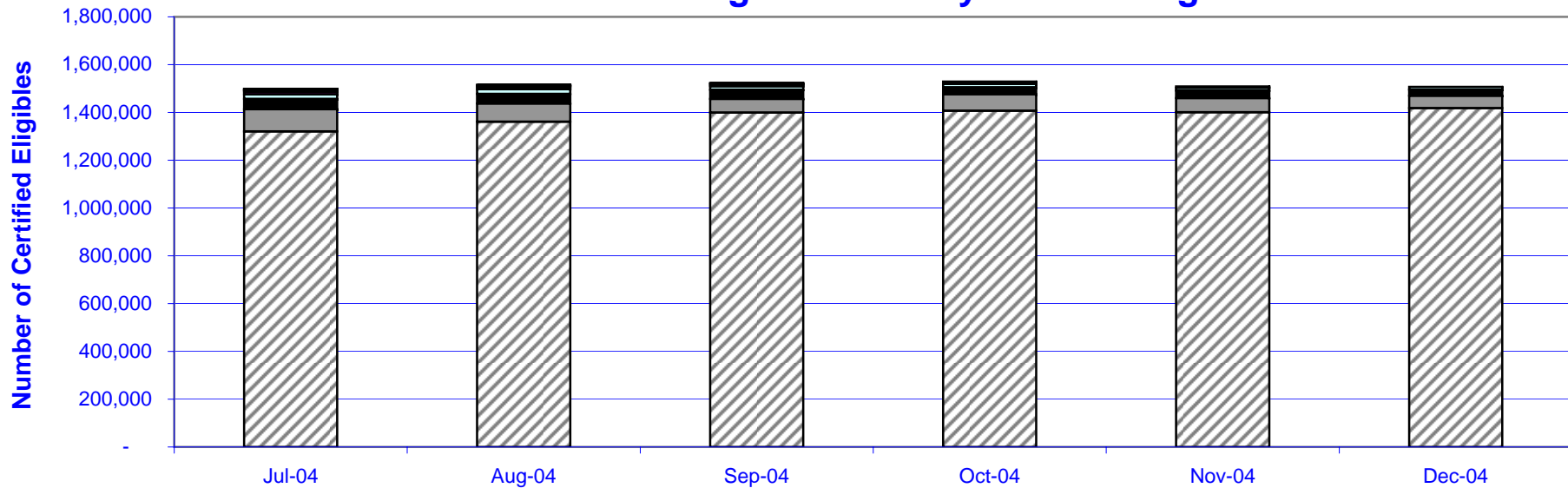
## Trends in First Month Reporting of Medi-Cal Eligibles July 2004 through December 2004



This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,154,800 eligibles by June 2005. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2005 goal.



### Increase in Medi-Cal Eligibles for July 2004 through December 2004



	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04
12th month increase						
11th month increase						
10th month increase						
9th month increase	1,630					
8th month increase	2,260	2,007				
7th month increase	3,374	3,192	2,504			
6th month increase	5,021	5,333	4,065	3,619		
5th month increase	11,314	8,216	7,695	5,999	5,854	
4th month increase	19,183	19,391	14,245	14,039	11,562	11,599
3rd month increase	42,606	40,342	38,255	29,272	31,338	25,681
2nd month increase	92,946	76,230	57,439	69,132	59,495	51,623
1st month report	1,320,591	1,360,977	1,399,153	1,406,865	1,400,311	1,417,855

Total Reported as of 2/05:      1,498,925                      1,515,688                      1,523,356                      1,528,926                      1,508,560                      1,506,758

This graph represents the Medi-Cal eligibles for the months of July 2004 through December 2004 showing increases in eligibility as cases are added retroactively to past months.